onecause° | Webinar

Candance Patel-Taylor
Vice President of
Communications & Marketing,
Concern Worldwide US



Elevate Your Year-End Campaign

Melissa Merriam Sales Director, National Accounts OneCause



Tactical **Giving Strategies** and Powerful **Storytelling**

Cindy Lopane
Customer Success Manager,
National Accounts
OneCause



Thursday, July 18, 2024



Let's Get Started!

If you could have dinner with any historical figure, who would it be?



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Meet Our Presenters



Melissa Merriam

Sales Director

National Accounts



Candance Patel-Taylor
VP, Communication & Marketing
Concern Worldwide US

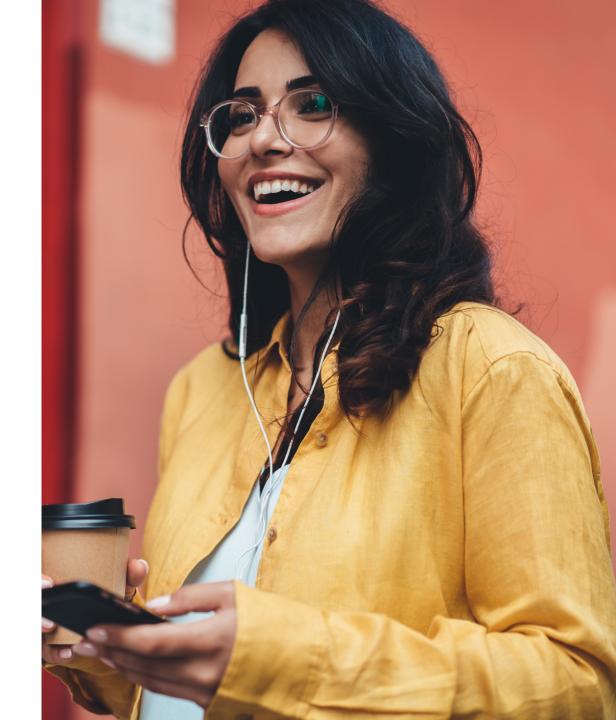


Cindy Lopane
Customer Success Manager
National Accounts

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Agenda

- Growth Strategy
- Generational Donors
- Online Engagement
- Seasonal Contributions
- Impact Giving
- Emotional Connection



Generational Donors

SEGMENTS AND HABITS

Gen Z

ENGAGED IN DIGITAL ACTIVISM

Giving Habits

- Prefer online & mobile donations
- Follow social media & peer recommendations
- Participate in crowdfunding

Year-End Giving

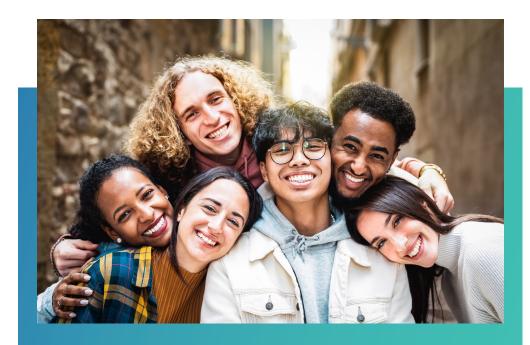
- Respond to transparent impact reporting
- Favors projects aligning with their values

Recurring Giving

• Opt for smaller monthly or micro-donations

Mindset

- Seek authenticity & direct impact
- Trust organizations demonstrating DEI



Generation Z

1997 - 2011 20% of the US Population

Millennials

INFLUENCED BY PEER NETWORKS

Giving Habits

- Enroll in monthly giving programs (40%)
- Prefer digital giving platforms

Year-End Giving

- Respond to tax incentives & matching gift opportunities
- Appreciate personalized & engaging storytelling

Recurring Giving

- Opt for automated donations
- Value convenience & consistency

Mindset

- Demand transparency & accountability
- Seek measurable outcomes & long-term impact



Millennials

1981 - 1996 26% of the US Population

Gen X

GUIDED BY RESEARCH

Giving Habits

Respond to the financial benefits of giving

Year-End Giving

- Maximize tax deductions with end-of-year giving
- Explore charitable gift annuities & estate planning

Recurring Giving

- Engage in larger, regular donations
- Prefer long-term commitments

Mindset

- Prioritize financial planning & legacy building
- Trust well-established, reputable organizations



Gen X

1965 – 1980 19.5% of the US Population Significant Wealth Accumulation

Baby Boomers

INTERESTED IN VOLUNTEERISM

Giving Habits

- Donate generously & consistently
- Prefer traditional giving methods
- Use digital platforms

Year-End Giving

- Seek tax deductions & legacy considerations
- Make larger, one-time donations at year-end

Recurring Giving

- Support ongoing, substantial contributions
- Fund tangible projects & endowments

Mindset

- Loyal to long-supported organizations
- Value recognition & appreciation



Baby Boomers

1946 - 1964 21% of the US Population

Online Engagement

SOCIAL BLUEPRINT

GEN Z

MILLENNIALS

GEN X

BABY BOOMERS

PLATFORM























ENGAGEMENT

Highly visual & interactive content.

Short videos, memes, & stories.

Content that tells a compelling story. Visually appealing & informative messaging.

Informative, well-researched content. Community connections.

Informative, communitycentered content. Direct communication & email newsletters.

INFLUENCE

Peer recommendations & influencer marketing.

Social media trends & peer endorsements.

Professional networks & trusted sources.

Trusted organizations & long-term relationships.

STRATEGY

Video content to demonstrate impact. TikTok challenges & Instagram stories. Tax benefits & matching gift opportunities. Targeted social media ads & email campaigns.

Detailed reports & case studies demonstrating impact. LinkedIn & Facebook.

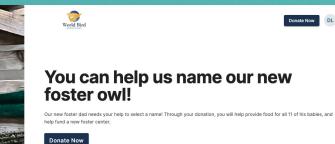
Year-end campaigns highlighted on Facebook. Email newsletters. Personalized appeals

Engage & Retain

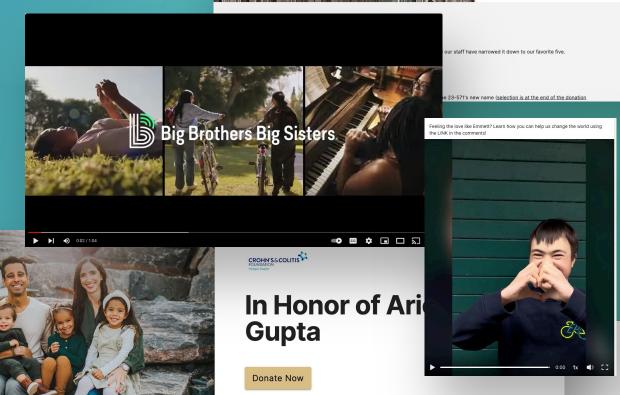
AUTHENTIC CONNECTIONS

- Transparency
- Video Optimization
- Immersive Social Campaigns
- Virtual Events
- Emerging Trends
- Gamification

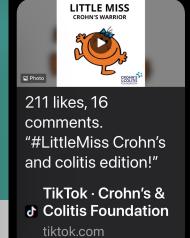








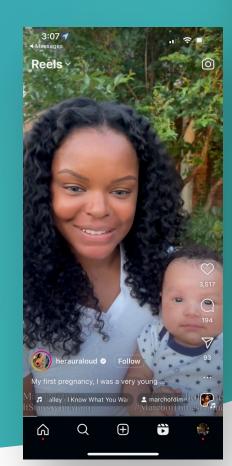
\$16,061



Influencer Marketing

PARTNERS FOR YOUR CAUSE

- Focus on influencers whose audience aligns with your donors
- Ensure there is an affinity in values
- Look high engagement scores
- Track metrics like engagement & conversion rates
- Use UTM parameters to monitor traffic











upfluence

Seasonal Contributions

DONATION PATTERNS AND BEHAVIORS

Year-End Giving

THE FACTS

- 30% of annual donations are made in December
- Donation sizes increase during the holidays
- Key dates:
 - Giving Tuesday
 - Final 3 days of the year

NonProfit PRO







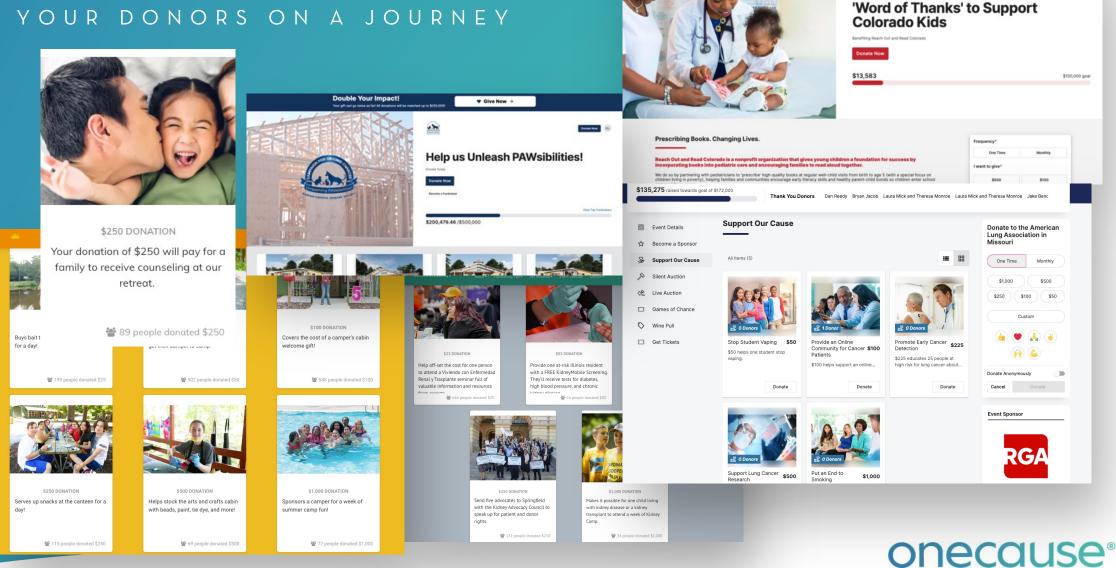
Make it Easy SIMPLIFY GIVING

- Enable form-filler
- Include multiple payment options
- Appeal to a wide range of demographics with recurring gifts
- Highlight impact



Impact Statements

TAKE YOUR DONORS ON A JOURNEY



Thanks

Calls to Action

DRIVE SUPPORT

Directional

Cause-based

SAVE A LIFE

Evidentiary

SEE OUR WORK



Emotional Connection

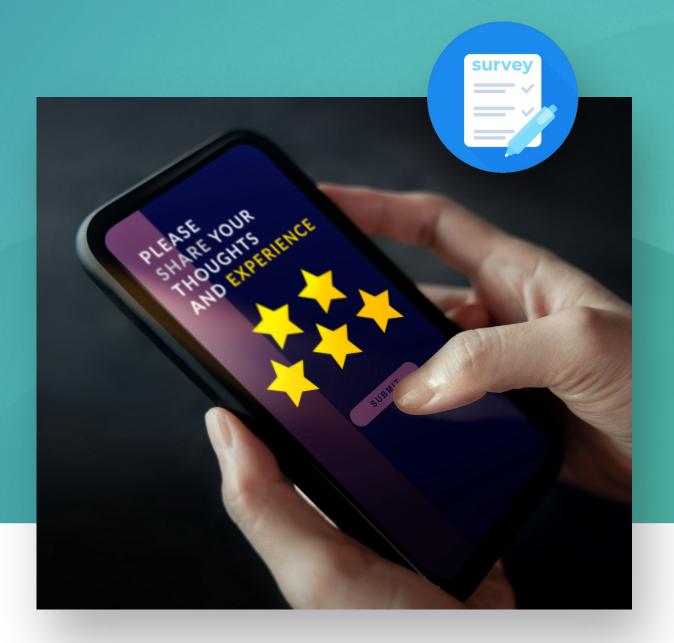
MEANINGFUL STORIES, COMPELLING CAMPAIGNS

Communication Styles Personalize Messaging

Gen Z	Millennials	Gen X	Boomers
 Concise & Visual Emotional Appeal Social Justice Environmental Impact 	TransparencyAuthenticityMixed Media	 Practical Impacts Email Newsletters Informational Blogs 	 Legacy Long-term Impact Direct, Personal Mail QR Codes

Effective Storytelling

- Collect Beneficiary Stories
- Use Surveys for Feedback
- Highlight Impact
- Incorporate Multimedia
- Share Across Platforms
- Conduct A/B Testing













Meet Candance

- Leads a team of storytellers dedicated to ending extreme poverty.
- Brings over 18 years of marketing and fundraising experience.
- Transformed Concern's events into exciting virtual engagements.
- Holds a BA in Marketing Communications: Public Relations & Black World Studies.
- Resides in Wisconsin, having lived in Accra, Ghana and London, UK.
- Celebrates culture, traditions, and diversity in all her work.



Candance Patel-Taylor
Vice President, Communications
Concern Worldwide US

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Maya Angelou

" ve learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."



Maya Angelou



DO YOU HEAR THAT?

You are walking into a hospital. There is the usual hustle and bustle of doctors and nurses, patients lining the chairs, and the smell of antiseptic. You know the drill: tell the receptionist why you are there, confirm who you are, and take a seat.

BUT SOMETHING ISN'T RIGHT.

The sounds we are accustomed to in a waiting room filled with babies and children — low-pitched cooing, periodic hiccupping, and bursts of babble — are muted. Besides a door closing here, typing there, and the unsettling hum of monitors, there is a resounding silence — a stillness filling the space void of the simplest sound of life: crying.

WHERE ARE THE WAILS? THE SOBS?

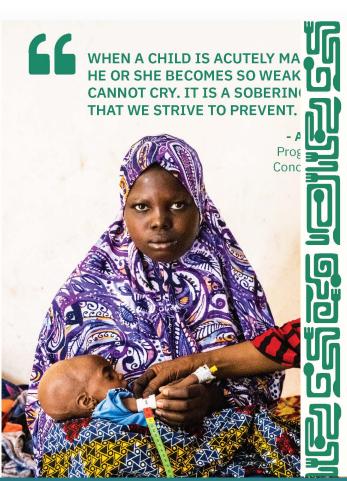
Babies are born with the ability to cry. It's their most fundamental way of communicating. To know that babies cry and fuss on average for almost 3 hours a day can be heartbreaking. But, can you imagine experiencing the deafening silence of babies who are so hungry that they are silent — too weak to cry?

YOU WANT TO BREAK THE SILENCE. AND YOU CAN

Your support allows us to leverage our 55 years of experience and deliver life-saving programs that not only treat, but prevent, hunger. When you stand with us, we can do this together.

UNITE TO FIGHT HUNGER















Candance, though you may have seen how Concern Worldwide continues to impact the lives of the world's most vulnerable communities affected by extreme hunger, to truly *understand* and *feel* how your support makes a difference — you need to hear it.

The sounds of cooking. The joyful noise of abundance. These are the vibrant sounds of life.

And we cannot let them be silenced by hunger.

Change is possible, and it's loud. I can almost hear it, can you?

Hear the moment the mother of a malnourished child hears their child's laugh for the first time in weeks.

\$50

could ensure 25
malnourished children in
South Sudan access
medicine to prevent
common illnesses from
becoming life-threatening



Listen to the community banding together, to cultivate new food sources with climate-smart agriculture techniques, bringing sounds of laughter, joy, and hope to the table.



\$65

could provide a farmer in Niger with a Climate Smart Agriculture kit, including seeds and tools

Tune into the sound of that same community supplying these nourishing foods to a vibrant local market that supports livelihoods and stops the extreme hunger cycle.

\$120

could allow a household of 5 in Haiti to purchase food for a month



Actions speak louder than words, and only you can break the silence.

UNITE TO FIGHT HUNGER

The time is now to unite to fight hunger with us on behalf of the millions whose calls for action go unheard.

With Gratitude.



Colleen Kelly CEO Concern Worldwide US

Strategic Storytelling

ENGAGE SENSES

- Discover the Vibe
- Identify the Intersection

Determine the Message

Open the Story





Impact Giving

INVEST IN THE CAUSE

- Connect to the Senses to Evoke Emotion
- Illustrate Impact to Build Trust
- Motivate Action to Engage Support

