

## Session Hosts



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#### PRODUCT WEBINAR



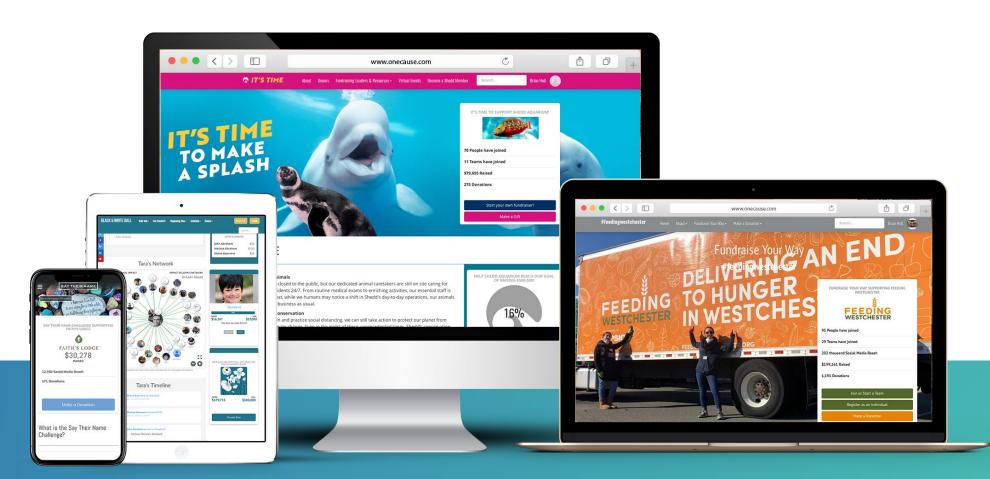




ONLINE GIVING

PEER-TO-PEER

SOCIAL FUNDRAISING





- Foster human connections
- Increase reach in virtual world
- Drive engagement
- Make it fun so they come back



# Importance for Engagement

COVID has changed everything.

Still need to "engage", even more so now Your tool must be built to engage *virtually* 

Donor Loyalty comes from Donor Engagement



onecause<sup>®</sup>

Today's Donors Need

Social, Mobile,



onecause<sup>6</sup>





### Social - Best Practices

- Meet supporters where they are
- Engaging younger donors (Mill and Gen Z)
  - Instagram is key
  - Customers telling us they are seeing this now, it just happens
- Let them do the work
- Social listening, encourage sharing
- Social Proof reinforces your decision to join
- Social connection Subtle but powerful



## Social Listening & Sharing

#### Listening

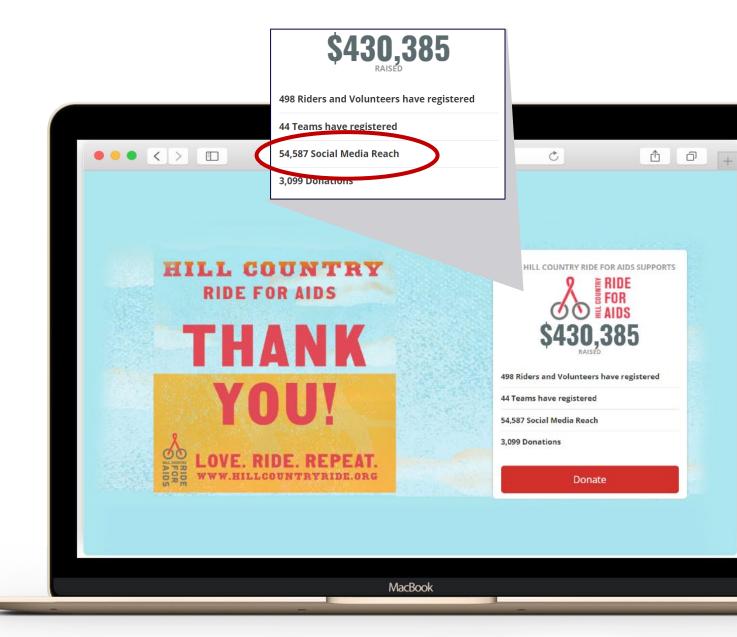
- Aggregating photos/videos
- Suggesting friends/network
- Social proof throughout site
- Social outreach count

#### Sharing









### Facebook Fundraisers

Why & What

#### Benefits

Unexpected donations

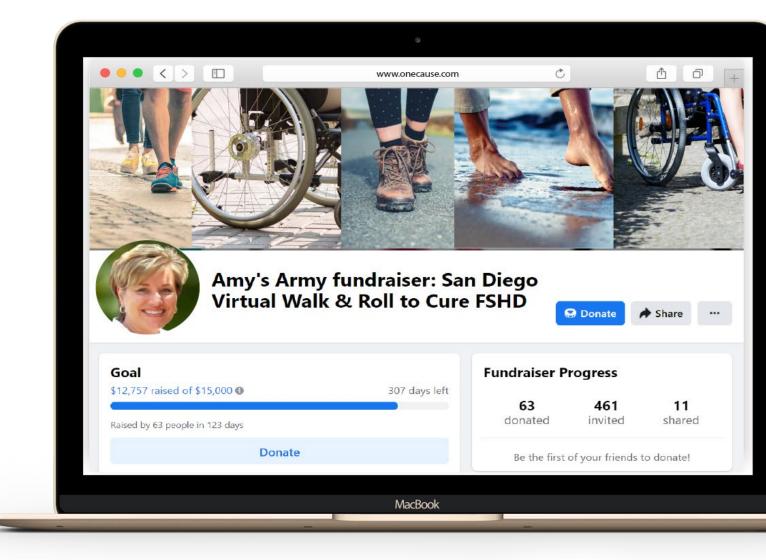
Additional social outreach

#### Considerations

Data provided

Donor acquisition

Generational and political



## Live Streaming

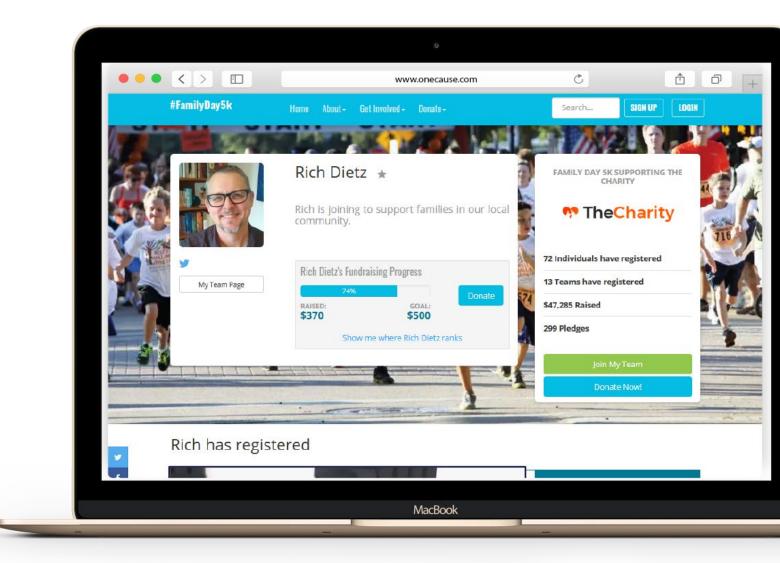
#### Why

Campaigns: kickoffs, announcements

Participants: activities, challenges

#### What

Iframe YouTube, Facebook, Twitch







### Mobile Best Practices

#### WHY DOES MOBILE MATTER?

59% of fundraisers are using their mobile device to access participant page (Social Fundraiser Study, OneCause)

### No excuses, mobile is #1 priority

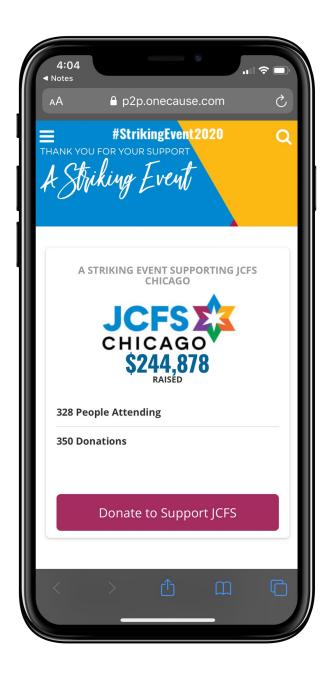
Any device - "mobile responsive"
Go from phone, to tablet, to desktop to... TV?



## Mobile Optimized / No App Needed

Progressive Mobile App – Not an "app", no download, but feels like one. Better for older supporters and less friction to get going.

Front-end AND Participant Center



#### Why

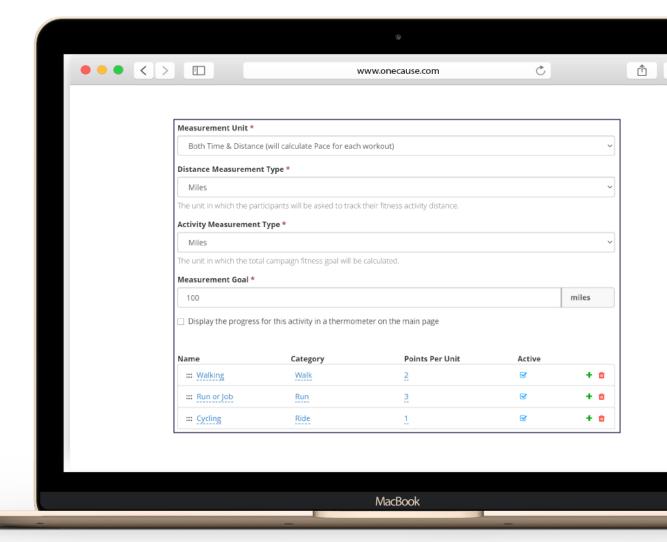
Virtual RWR

At-home fitness challenges

#### What

Record each workout

Time/Distance, Pace



#### Competitive or Communal

- Run/Ride
- Family Walks

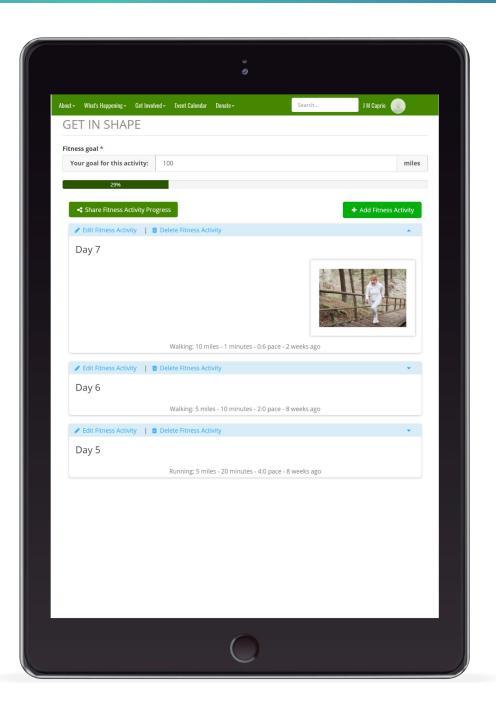
Thermometer

Activity Leaderboard for all Activity



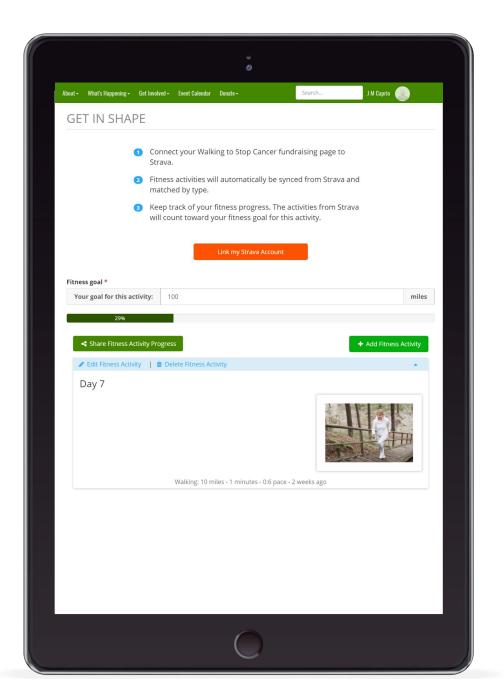
#### Participant Experience

- Intuitive
- Photos/Videos
- Social sharing



#### Strava Integration

- Auto-records fitness
- Optional Clubs





## Importance for FUN

faced barriers in fundraising efforts

(Source: Social Fundraiser Study, OneCause)

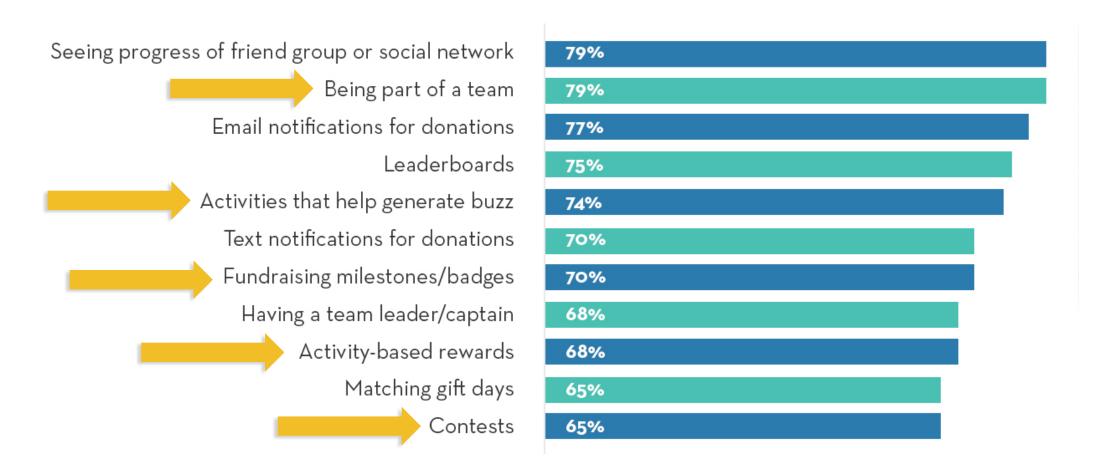
Fundraising is hard work.

Need to make it easy and fun.

If not they will not participate, we already have enough "work"



### What Motivates Fundraisers?





## **Activity-Focused** Campaigns Make a Donation Required Fundraising Required Recruiting Buy Out of Challenge

#### **How it Works**



OPTION 1: FUNDRAISE
Complete the PCF Pushup
Challenge (Level I) by
gathering \$100 in
donations.



OPTION 2: RECRUIT 3
FRIENDS TO JOIN YOU
In addition to fundraising,
you can help PCF by
recruiting others to join
the #PCFPushup
Challenge.



BUY OUT WITH A \$100 DONATION

No pushups necessary!

Donate \$100 to your own
page to "buy-out" and
complete the challenge.

#### Then Spread the Word



INVITE FRIENDS
Use the built in tools to invite friends
to join in the fun.



RAISE MONEY
We love to honor our fundraisers. Hit
your goal and proudly show your
dedication to our mission with a
recognition gift.



SHARE LOTS

The more the merrier. Use social media to spread the word and ask your friends to donate and join!

### Activities

## Occasion / Celebration Campaigns

- Pledge a Day
- Create a Memorial or Tribute page



## **Solo Activities**

- Upload Photo
- Upload Video
- Upload a Photo or Video
- Tell a Story
- Keep a Blog or Journal
- Take a Quiz

## Group Activities

- Host a Personal Event
- Design Your Own Challenge
- Complete a Challenge



### Activities

## All about Engagement, engaged Participants

- do more
- raise more
- promote more
- come back more

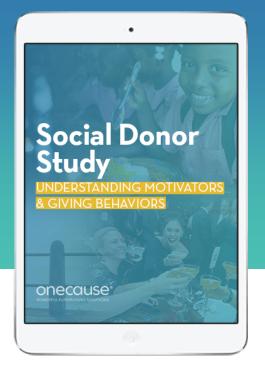
## What's Next / The Opportunity

- Giving & Awareness Days
- Annual Fund
- Giving Tuesday





### Research Studies



1,056 U.S. Social Donors

Donated at least once last 12 mo.:

- ✓ Ticket fundraising event
- ✓ Fundraising sponsorship
- ✓ Occasion/challenge



#### 1,106 U.S. P2P Participants

Fundraised for at least one charity last 12 mo:

- ✓ Run/Walk/Ride
- Occasion
  (birthday/memorial)
  - Fundraising Event
- ✓ Challenge or virtual campaign
- ✓ Crowdfund campaign



