

#### onecause<sup>®</sup> WEBINAR

#### Making Fundraising Easy

How the OneCause Fundraising Platform is Simplifying Success



**Steve Lausch** Director, Product Marketing OneCause



Joe Duca VP, Product Strategy OneCause



Thursday, December 5, 2024

## Beyond the Webinar

- ✓ Recording and slides will be sent via email.
- ✓ Look out for exclusive Bonus Content!
- √ Visit OneCause.com/Resources.
- ✓ Add questions, comment, or send emojis in the Chat.

YOUR FEEDBACK MATTERS: WRAP-UP SURVEY

WIN: Amazon Gift Card Help drive future webinar content!





#### Meet Our Fundraising Experts



Steve Lausch
Director, Product Marketing
OneCause



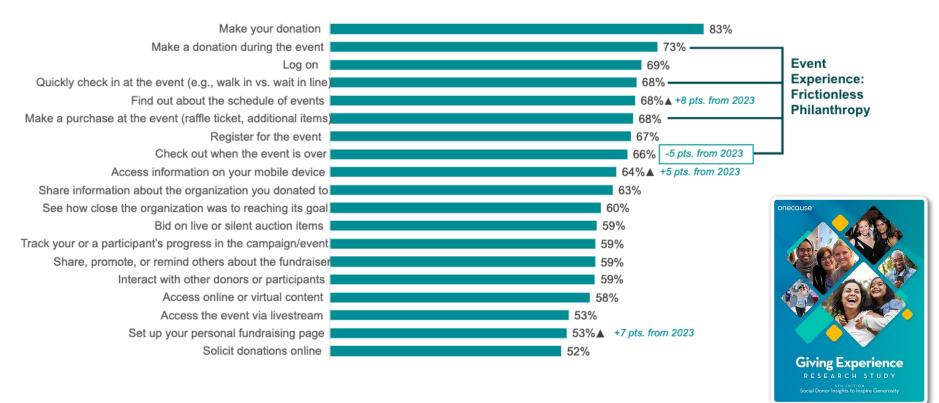
Joe Duca
VP, Product Strategy
OneCause

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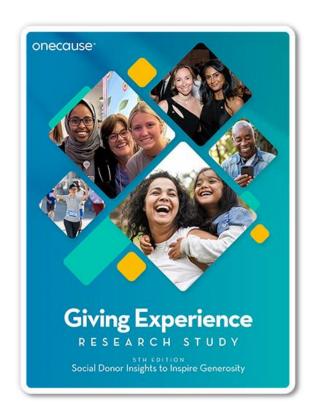


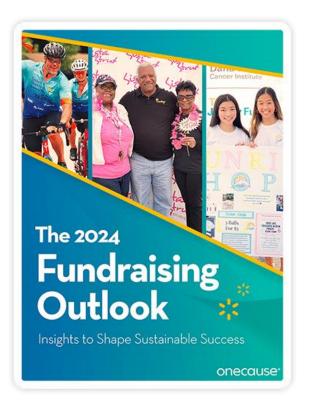
#### Fundraising should be easier ....

Say Each Was 'Very Easy'



#### Fundraising should be easier ....







#### Fundraising should be easier for you

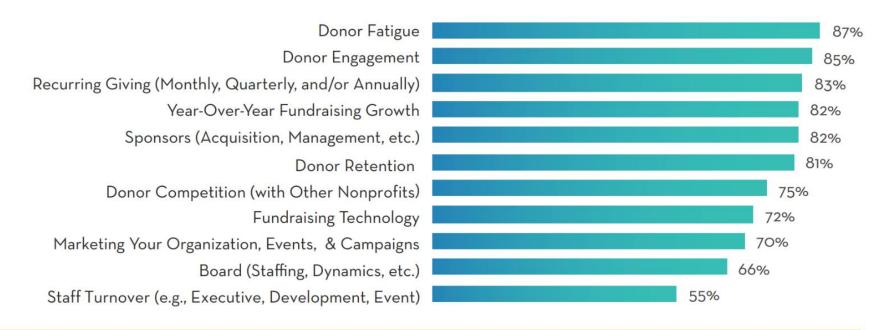


Figure 9: Rate the following fundraising challenges your organization could be facing. (Percentage that said critical concern, definitely a concern, or somewhat a problem)



#### Fundraising should be easier for you

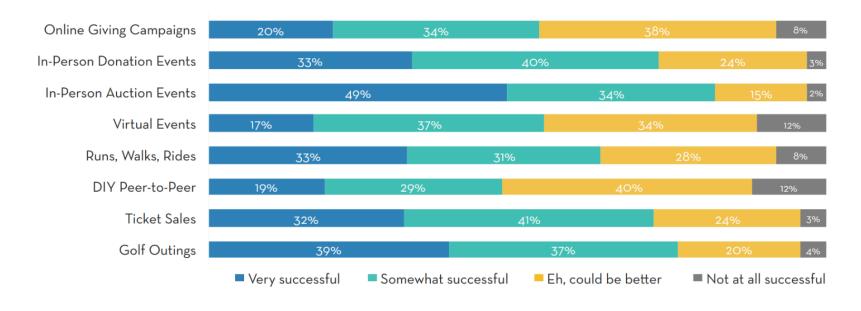


Figure 8: How successful do you feel your organization has been with the following fundraising campaigns? (Percentages based on those that did this type of fundraising)



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#### Making Fundraising Easy

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MAKING FUNDRAISING EASIER

enhancements to

## AUCTIONS

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#### **Auction Management**

Item	List		Storage	Storage Locations   Categories   Add				
Search:	Item #	Item Name \$	Description \$	Procurement +	Date Received <sup>‡</sup>	Value <b>‡</b>	Priceless ¢	Package _
	86	Discover Cincinnati!	Enjoy a taste of the Queen City. From Graeters and Skyline to the Reds and Bearcats, this package will allow you to enjoy all of Cincinnati's hometown favorites from wherever you are!	Requested		\$95		811
	19	Greetings from the Big Apple!	TBD - but they will be "New York" themed items/basket. As we get more confirmed items I can update . This will be on behalf of Bob & Diane Davis and myself	Received	01-28-2014	\$160		810
0	76	Two Night Bed and Breakfast at Phoenix-Scottsdale Embassy Suites	Weekend of April 4-6 Discover the Embassy Suites Phoenix ? Scottsdale, 6 star, all-suite golf hotel in north Phoenix one block from Cactus and Tatum Rd. Surrounded by the fairways of Stonecreek Golf Course, this is the perfect retreat whether you are here on business, to explore the Phoenix area or to play Arizona's best golf courses. Only 15 miles from Airport	Requested		\$400		809
	51	A Day at the Beach	Enjoy the smell the ocean with your Scentsy warmer! Scents include: Simply Lemon, Thunderstorm, and White Tea & Cactus. Bath and Body Works Aloha Orchid foaming hand soap Tie Die Sarong Wine Bottle Tik! Torch kit		01-18-2014	\$40		808

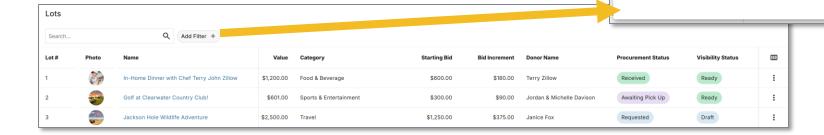
Categories   Add/Remove Columns   Search:									s   Help for th	iis page	
elect	Pkg #	Pkg Name 🏻 🕈	Category \$	Description #	Value ¢	Start ¢	Min. Raise <sup>‡</sup>	Buy Now <sup>‡</sup>	Status ¢	Auction ¢	Photo 4
0	811	Discover Cincinnati!	Travel	Enjoy a taste of the Queen City. From Graeters and Skyline to the Reds and Bearcats, this package will allow you to enjoy all of Cincinnati's hometown favorites from wherever you are!	\$95	\$40	\$10	\$190	Sold	Silent	104
0	810	Greetings from the Big Apple!	Travel	Bet on da basket or swim wit da fishes! New York City is known for many exciting things but primarily for its melting pot of cultures and architecture. Basket contains a wonderful book on NYC's famous & historic buildings, as well as delicious food items representing one of our best culture? It the fallains, Items are from the famous ?Mike?s Deli of the Bronx.? Mike?s Deli opened up in the early 1900?s and is still family owned! All products are imported from the motherland? Italia! The basket includes: ?Arthur Avenue Cook Book? ? famous recipes from top Italian restaurants!, Provolone, Scamorza ? dried mozzarella, Sausage, Pepperoni, Caponata, Cracker, Biscotti, Sauce, Pasta.	\$160	\$65	\$20	\$320	Sold	Silent	YOR
0	809	Visit Phoenix- Scottsdale!	Travel	Two Night Bed and Breakfast at Phoenix-Scottsdale Embassy Suites  Weekend of April 4-0, 2014  Discover the Embassy Suites Phoenix ? Scottsdale, 6 star, all-suite golf hotel in north Phoenix one block from  Cactus and Tatum Rd. Surrounded by the fairways of Stonecreek Golf Course, this is the perfect retreat  whether you are here on business, to explore the Phoenix area or to play Arizona's best golf courses. Only 15  miles from Airport.	\$400	\$50	\$10	\$800	Sold	Silent	



#### **Auction Management**

Can we make it easier to manage auctions?

- Evolve the old concept of Items vs Lots into a single list
- View all relevant info and use filters to manage the stage you're in
- Adjust columns to match your current needs





Add Filter +

No Bids

**Buv Now** 

Featured

Category

**Needs Review** 

**Event Site Visibility** 

**Procurement Status** 

Missing Information

#### **Auction Management**

- Exclusive access to a private art collection

- Exclusive behind-the-scenes tour of a museu

- Customized family tree artwork \$ 150

- Private art lesson with a local artist -

\$ 500

\$ 200 \$ 100

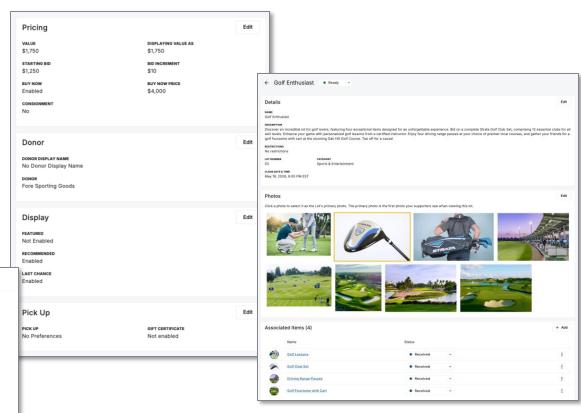
\$ 100

Can we make it easier to manage auctions?

Evolve the old concept of Items vs I ots into a single list

Fasier to view and edit **Edit Pricing** 

details

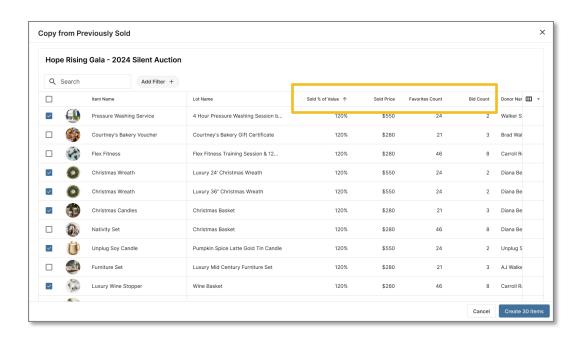




## Copy Items from Previous Events

How might we make it even easier to build an auction?

- View Lots from past Items, including performance data
- Select items to move to new auction to solicit

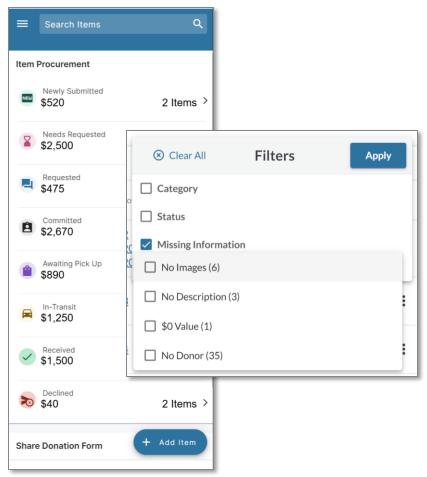




#### **Item Procurement**

Can you help remove the headache around Item Procurement?

- Mobile-friendly Volunteer Tool
- Assign items to Volunteers
- Track progress up through receipt
- Admin filters for missing data (e.g., images, descriptions, \$0 value)
- Online donation form for items & images





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enhancements to

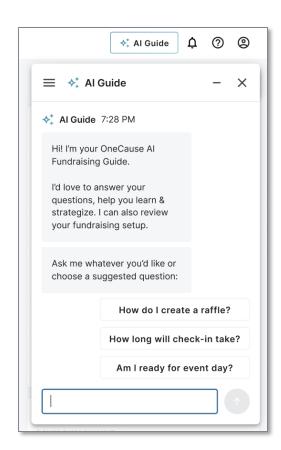
## ONECAUSE AI"

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#### Al Guide™

How can Al help me to be a faster, smarter user of the Platform?

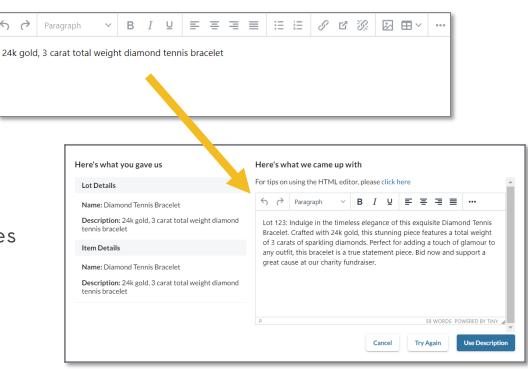
- Answers your questions about the Fundraising Platform
- Provides real-time, contextual help
- Learns and adapts over time
- Offers a truly unique support experience
- Available 24/7





#### Description Generators

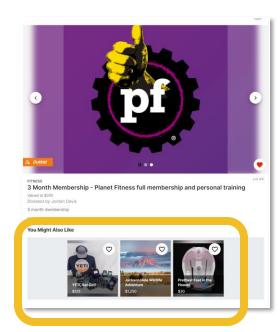
- Effortlessly craft compelling auction lot descriptions
- Edit copy prior to publishing
- Also available to help with:
  - Event & Online Campaign Stories
  - Fixed Price Item Descriptions
  - Raffle Descriptions
  - Donation Descriptions
     (Targeted Achievements & Impact Levels)

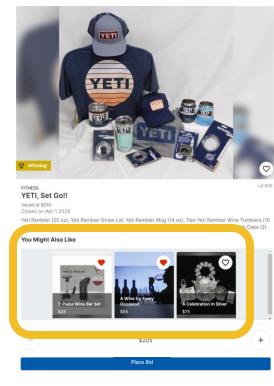




#### Recommended Lots

- As a guest browses an auction lot, Al identifies and serves up three similar lots
- Works automatically.
   No coding, no configuration.
- Works even before bidding begins
- Drives more auction engagement & revenue

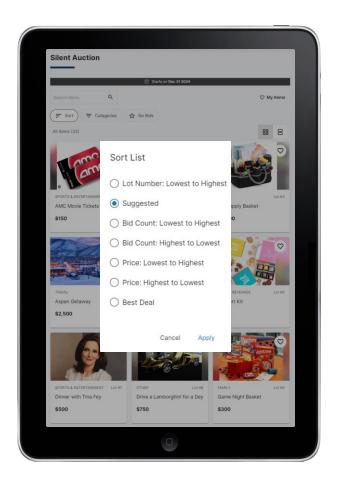






#### Suggested Sort

- Al learns guest behavior
- Serves up auction lots guests are most likely to bid on
- Adjusts to create a unique auction experience for each guest
- Especially valuable for medium to large auctions, which long list of auction packages

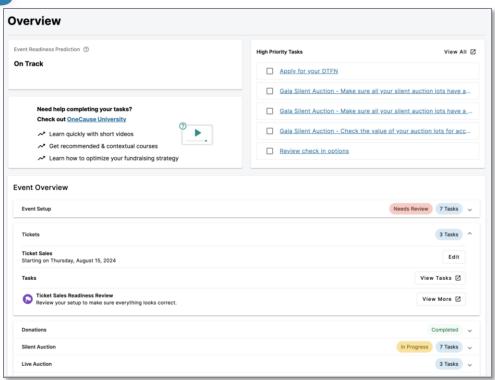




#### **Event Readiness**

How can you ensure your event is on track for success?

- Constantly learning from what you've entered
- Provides an overview and status of tasks
- Mute tasks that don't pertain to your event
- No coding, no programming!
   Al works automatically





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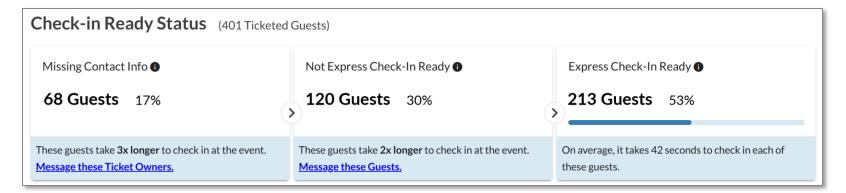
# CHECK-IN& CHECK-OUT

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#### Readiness Check-In

#### How can we make Event check-in better?

- Know what to expect and how to schedule
- Change how fast check-in will go

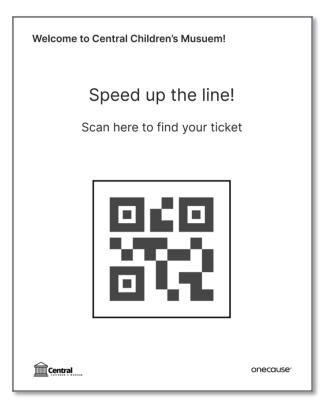




#### **Onsite QR Code for Sponsor Guests**

How can we make Sponsor-focused Event check-in better?

- Guests can claim a ticket on their phone and self-check-in
- Even if you have none of their info, they can claim a sponsor ticket and get started
- Cut way back on lines and speed up registration flow

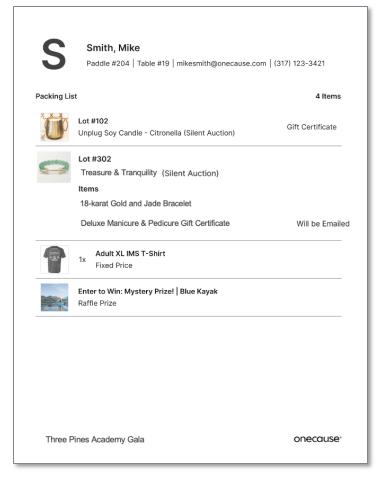




#### **Packing Lists**

How else can we speed up check-out?

- Packing Lists let volunteers gather and stage won items
- Includes silent auction, live auction, fixed price, raffle
- Includes all info you need including GC, Table, contact info

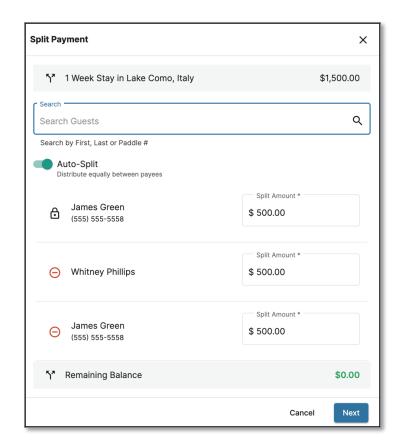




#### **Split Payments**

#### Handling payments on big ticket items

- Multiple payments from multiple guests or from a single guest
- Easy to view and find unpaid portions

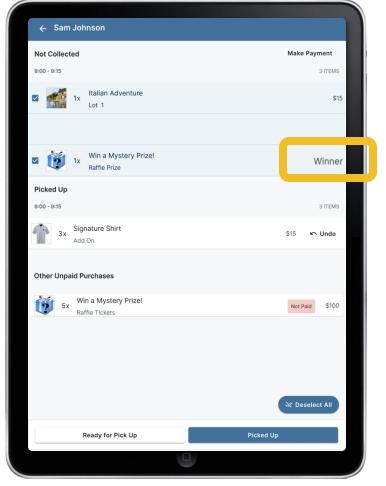




#### Raffle in Item Pick Up

#### Making raffle easier

- Winners show in volunteer tool at Pick Up
- But winners won't get a sneak peak on their phone





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## SLIDESHOWS

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#### **Donations Slideshov**

Can we add more configuration to existing Slideshows?

- Turn ON/OFF thermometers
- Select thermometer shape and style
- Turn ON/OFF animations
- Plus, all the great existing configurations, incl branding, various forms of donor recognition, and more!



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## DATA ACCESS

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#### **CRM Integrations**

Can the OneCause Fundraising Platform integrate with my CRM?

- Data exports
- API
- Direct integrations
  - o Donor Dock
  - Virtuous (limited release)
  - Salesforce NPSP (coming soon)
  - Integrations roadmap (future)







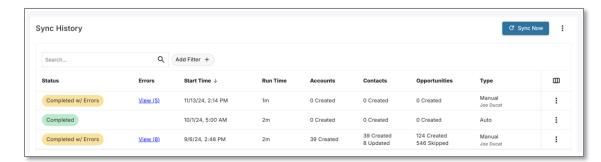


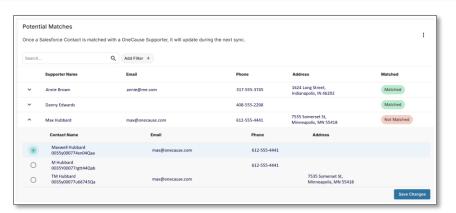
#### **CRM Integrations: Salesforce**



#### How can we make an integration easy to use?

- Quick set up, start syncing in minutes
- Easy to test in a sandbox
- Custom mapping, including conditional
- Potential duplicate matching



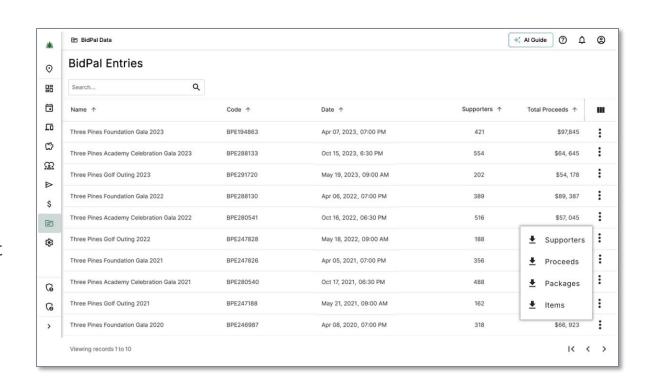




#### BidPal Events

#### Long-time fundraisers need access to old data

- See past events and stats
- Download all data in easy to use or import formats





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You spoke ...

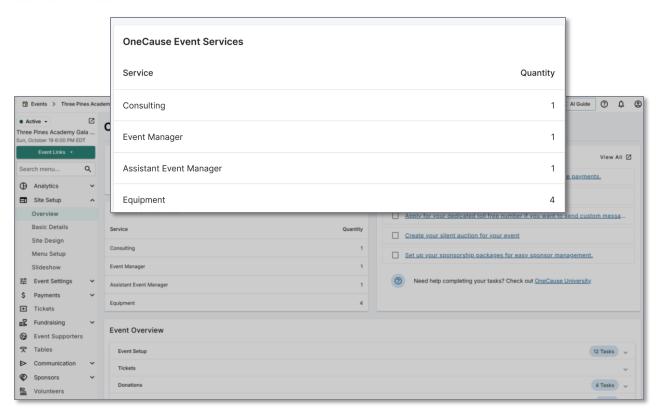
## WE LISTENED!

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#### **Services Orders**

#### Review your purchases:

- Consulting
- Event Manager
- Equipment

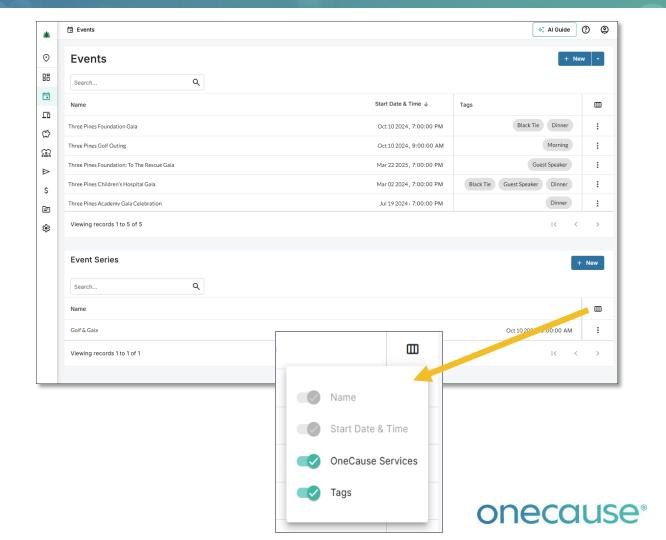




#### **Event List**

#### New layout makes it easier to use

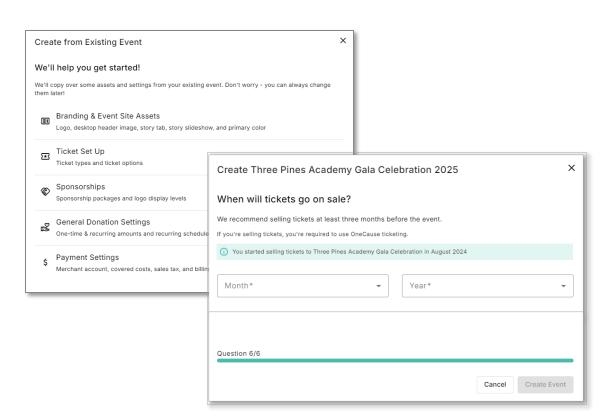
- Search
- Sort
- Manage Columns



#### **Create from Past Event**

#### Can we make it easier to build a new event?

- Copy over lots of settings
- Copy over Ticket & Sponsorship details
- Use last year's data for easier set up

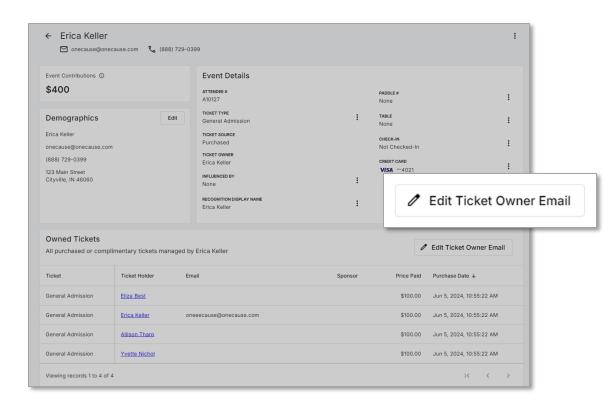




#### **Edit Ticket Owner**

Can we make it easier change the Ticket Owner?

Update email associated with tickets for easier self-management

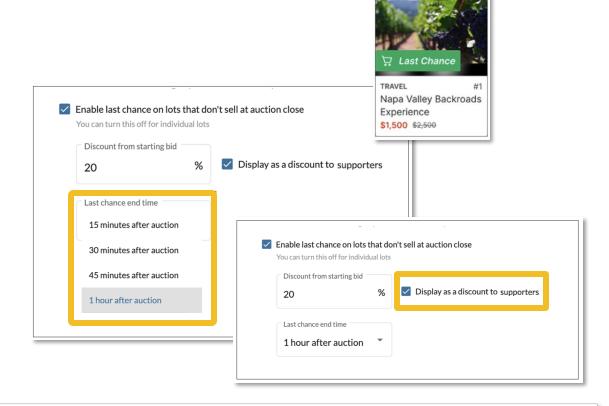




#### **Extend "Last Chance" Auction**

#### Can we build more flexibility into Last Chance Auctions?

- 'Last Chance' enables you to convert unsold Lots into discounted 'Buy Now' options
- Run for 15-60 minutes to clean out inventory before your event ends
- Now with the ability to quickly and easily extend the length of your Last Chance Auction

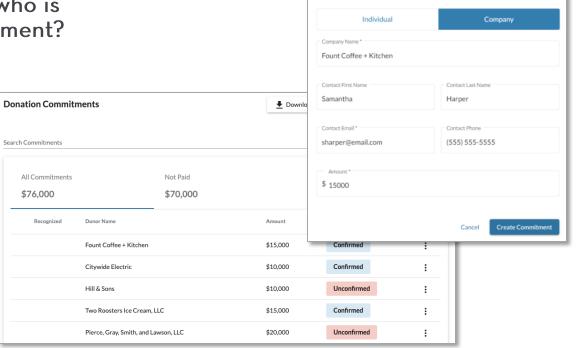


Last chance ends in 00:57:10 Edit End Time

## **Donation Commitments: Companies**

What if it's not an individual who is making the Donation Commitment?

- Track all year long
- Collect payment at any time
- Recognize on-demand at your event
- Manage for businesses as well as individuals



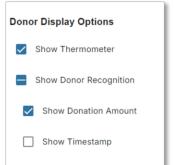


**Create Commitment** 

Online Giving: Donor Recognition

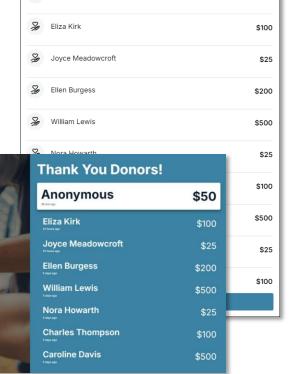
Can we build more flexibility into how donors are recognized?

- Turn thermometer ON/OFF
- Turn donor name ON/OFF
- Turn donation and time stamp ON/OFF
- Impacts how donations show on event site and/or online fundraising page



\$50,000

\$38,795



X

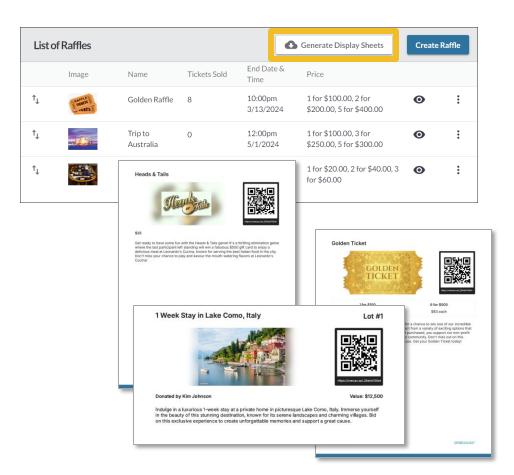
All Donations (25)

Anonymous

## **Display Sheets**

#### Can we enhance the existing auction item display sheets?

- Now available for auction, raffle, and fixed price items
- Configure based on your needs (e.g., QR code, restrictions)
- Can still create custom
   Display Sheets, if needed

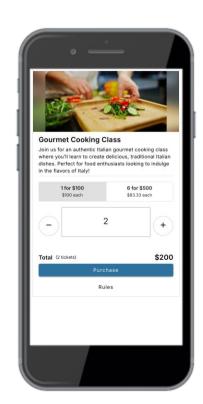


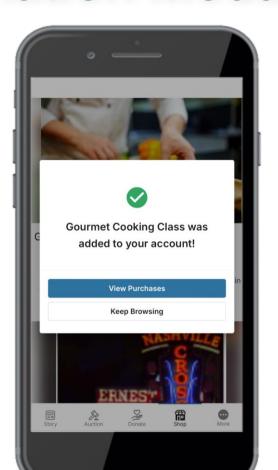


#### **FP & Raffle Confirmation Modal**

Event Attendees were double-buying things

So, we added a better confirmation to avoid confusion.







## Receipts: show/hide tax deduction

We need receipts to handle more types of organizations

You can now show/hide tax deductibility on receipts

#### Receipt Details

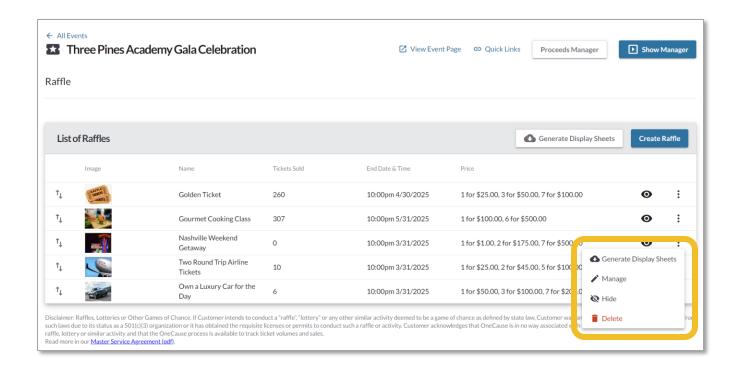


Show tax deduction amount on receipts

**VIP Ticket** \$500.00 1x Ticket Est. Value \$150.00 Est. Tax Deduction \$350.00



#### **Delete Raffle**





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introducing all-new

# GOLF EVENTS

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### Why Golf Events aren't easy ...

- Docs, spreadsheets & websites that are cobbled together
- Event software that is "shoehorned" to work for golf
- Additional golf events software
- Resulting in:
  - Unnecessary time & effort
  - o Poor experience for your guests
  - Additional cost to your nonprofit

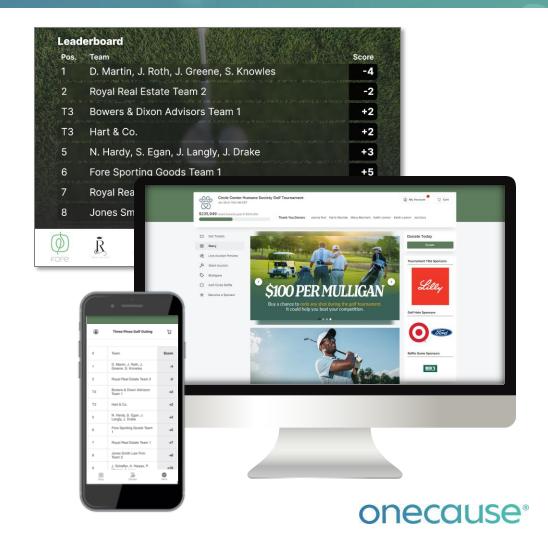




#### **Golf Events**

Can one platform manage golf event logistics and fundraising?

- Manage single/multi course events, scrambles & shotgun starts
- Auto-create teams based on ticket type and ticket owner
- Message players with starting hole & cart assignments
- Facilitate scoring & display on leaderboard
- Sell sponsorships, tickets & mulligans



#### THANK YOU FOR JOINING US

## NEXT STEPS?





# Thank / you!

#### Fundraising Software to Raise and Reach More





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Recording and presentation slides will be emailed to all webinar registrants.