

THE ONECAUSE FUNDRAISING PLATFORM

ONECAUSE PAYMENTS™

Credit Card & ACH Processing. Powered by Stripe.

An Innovative Payment Experience for You and Your Donors.



Enhanced Reconciliation

Save hours of time and effort with intuitive reporting and reconciliation



Fraud Protections

Prevent fraud and reduce chargebacks with world-class security protection



Recurring Giving

Easily manage annual, monthly, or weekly giving based on donor preferences

Can I use our existing Stripe account?

Because payments are completely integrated in the software, your nonprofit will need to apply for a new Stripe account, unique to the OneCause Fundraising Platform.

How long will the application process take?

Once the online form is completed, most accounts are approved and able to fundraise within minutes. The software will flag you if there is additional information required.

Who should complete the Stripe application?

The account needs to be activated by a person with significant responsibility to control, manage, or direct your organization and is authorized by your organization to agree to Stripe's terms.

What do I need to get started?

The application begins by adding and validating a phone number and email, which will be used to manage the account. This phone number and email will be used to manage the account. The process also requires bank information, that involves logging into the bank account with the username and password.

Why might I be asked for my photo or last 4 digits of my SSN?

Stripe uses information like this as part of their verification process. Additional security questions may apply to individual applicants, helping Stripe to quickly establish you are who you say you are.

How often are funds deposited and fees debited?

Since fees associated with credit card processing are debited at the time each transaction is processed, net deposits from Visa, MasterCard, Discover and American Express transactions are made into your designated bank account on a daily basis.

Who do I contact for assistance?

Should you have questions in setting up or managing your Stripe account in OneCause Payments, contact Support at 888.418.0983 or support@onecause.com. Additional resources are available online in OneCause University.

