

From Behavioral Economics to Philanthropic Psychology

P2P Grows Up

WELCOME



Katrina VanHuss

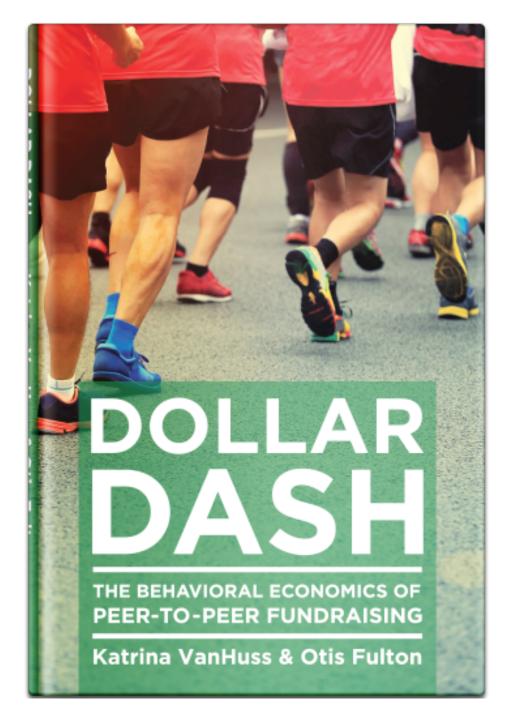
CEO, Turnkey turnkeyp2p.com



Otis Fulton

VP, Psychological Strategy, Turnkey turnkeyp2p.com





Behavioral Economics "Nudges"



Philanthropic Psychology





Fundamental Shift

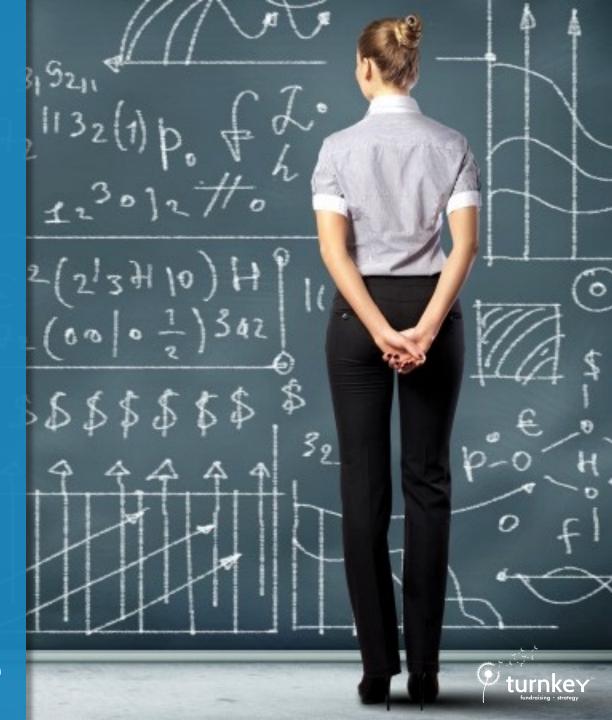
Donors are not giving **TO** you or fundraising **FOR** you.

They're giving and fundraising THROUGH you, to make something they care about happen.





What motivates supporters to respond?

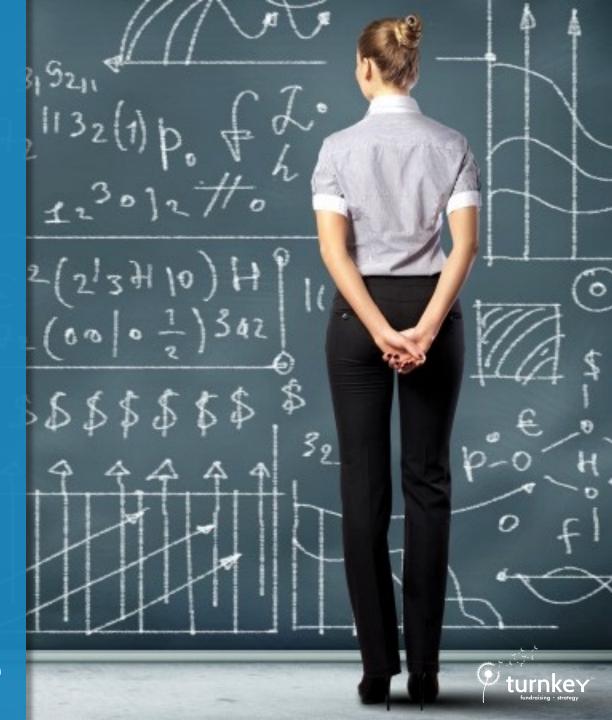




What motivates supporters to respond?

Emotion of the Appeal

How we make them <u>feel</u>

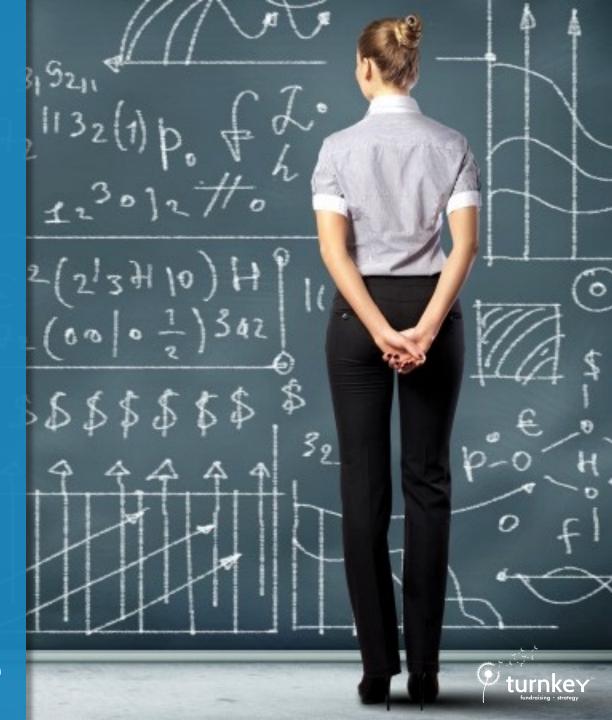




What motivates supporters to respond?

Supporter's Goals

(Identity, Perceived Impact)





The "Batman Model"

- Jeff Brooks Future Fundraising Now



The "Batman Model"

Nonprofit & Supporter



"Please donate so we can..."

"Help us help the children..."

"Support this great work..."



How Most Nonprofits Talk

YOU-WHATEVER:

"We did this. We did that. We were amazing. Oh, by the way, thanks."





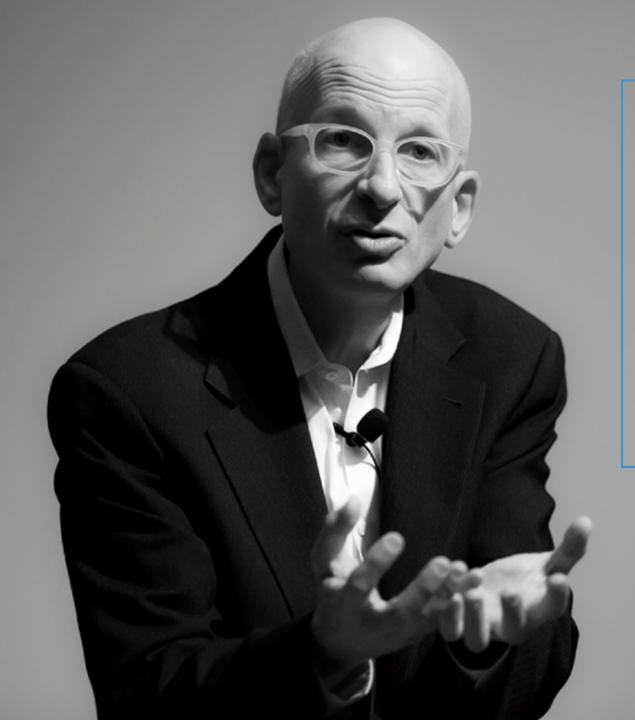
This Raises Much More Money

YOU-CENTRIC:

"Because of you, all these amazing things will happen. Without you, they won't."





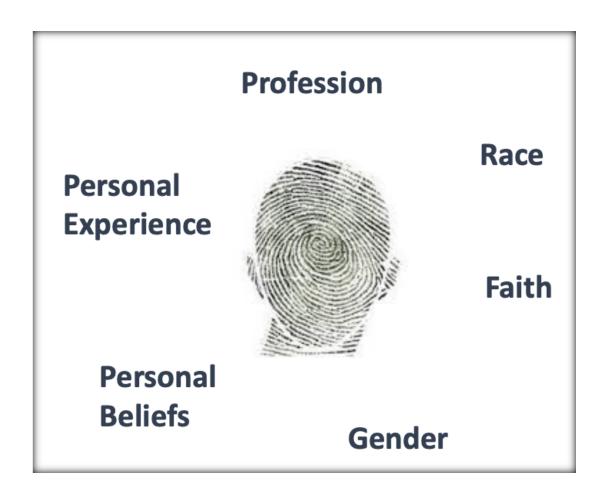


"People like us do things like this."

SETH GODIN

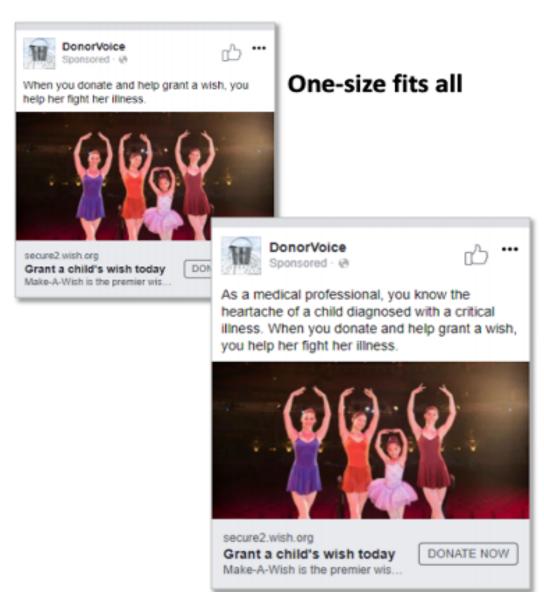


Supporter Identity





Tailoring Messaging to Identity



Tailored to Match Identity

Credit: Dr. Kiki Koutmeridou

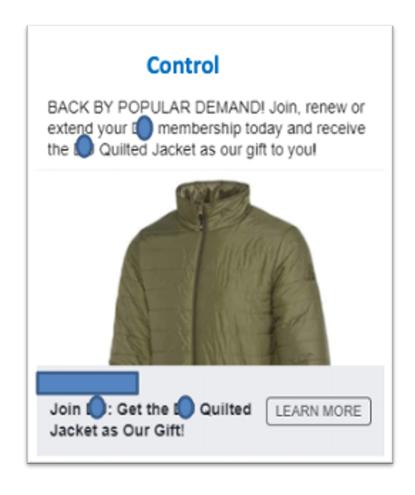


Tailoring Messaging to Identity



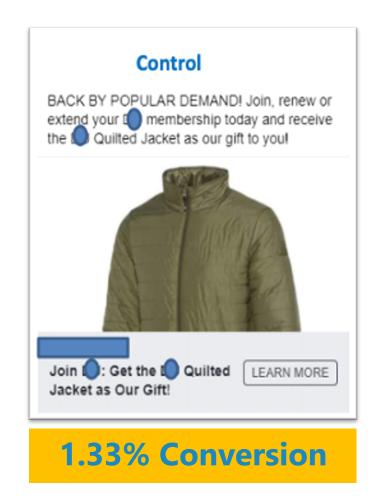


Credit: Dr. Kiki Koutmeridou





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Your support preserves the wetlands ecosystem

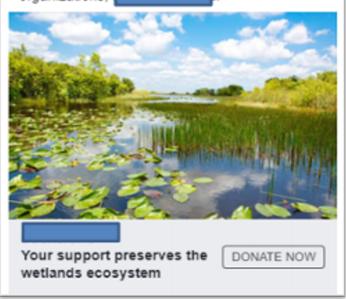
DONATE NOW



Credit: Dr. Kiki Koutmeridou



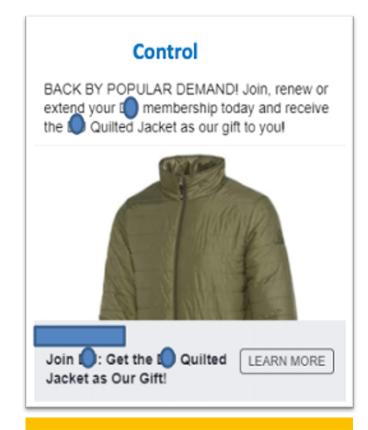
As a conservationist, you know how important the wetlands are to flood control, clean water and the wildlife who call them home. Help our shared ecosystem and be a supporter of one of the world's largest wetland conservation organizations.



1.34% Conversion



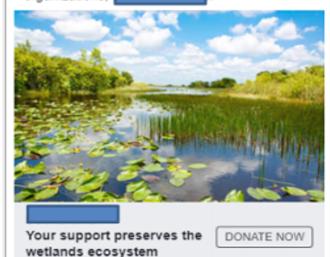
Credit: Dr. Kiki Koutmeridou



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Conservationist Identity

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Recognition for who they are vs. what they do



Thank you for raising \$100 for the 2020 Walk to End Hunger



Three Questions (your "case for support")

Why us?

What are we doing that makes you want to support us?

Why now?

Why is this urgent?

Why you?

Why should you care? Is this you?



Subject: (XYZ) families are in crisis – they need your help!

Dear Margaret,

I'm reaching out to you because you've stood with (XYZ) through thick and thin.

Please step forward to be a fundraiser today. You can make such a difference.

You've fought a brutal disease. Now you're fighting **two** brutal diseases.

The coronavirus has hit your people hard.

Those suffering from (XYZ) are now more isolated than ever. Please raise funds to protect the people you care about in this crisis.

Because of you,... (specific outcome)

Because of you,... (specific outcome)

Because of you,... (specific outcome)

Please reach out to friends and family members to help (XYZ) sufferers and their when they need it most.

BUTTON: I'M A FUNDRAISER! (appears top and bottom)

Sincerely,

(individual, not the organization)



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Ask →Thank →Report



Dear (first name),

You. Wonderful you!

You didn't have make an XYZ caretaker's life easier... But you did!

You didn't have to be the light that shines on an XYZ sufferer... But you are!

The funds you raised will be put to use immediately.

Every dollar will be used to break the terrible isolation that is being felt by XYZ suffers and their caregivers right now.

Because of you, they will have access to virtual home visits, 24/7 phone support by Care Staff, and desperately needed telehealth services.

That's what makes you so very special.

Thank you!

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What is the purpose of your messaging?





Subject line: A special valentine for YOU

Dear (firstname),

We know – it's June, not February. So why are we sending you a Valentine?

Valentine's Day is all about love, but you show your love year-round by supporting strong moms and healthy babies.

Because of you, can put volunteers and resources for moms in all 50 states.

You're helping to curb premature births, the leading cause of infant mortality.

So, that's why June really *is* a good month to send you a Valentine.

Because you're someone special all the time!

Thank you so much for being a part of the family.









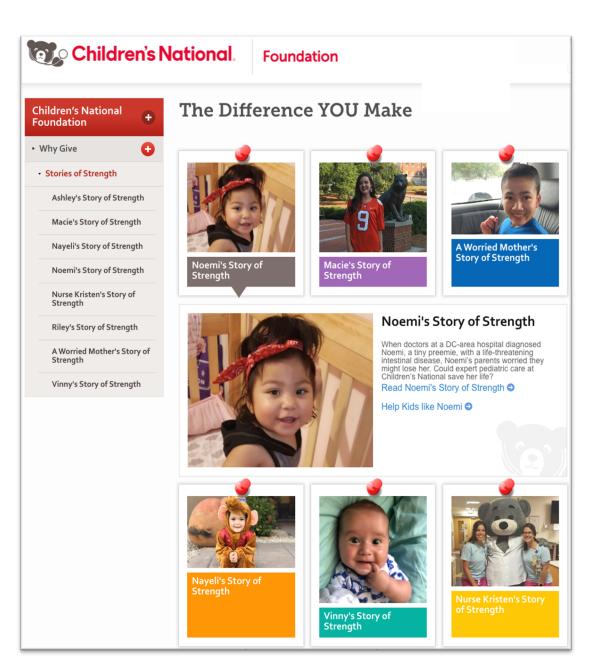


Stories of Strength

Made possible by **YOU!**









save lives.

celebrate lives.

YOU

lead the fight for a world without cancer.



Staples of p2p fundraising - gifts and fundraisers...









Psychological Bulletin 1999, Vol. 125, No. 6, 627-668

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A Meta-Analytic Review of Experiments Examining the Effects of Extrinsic Rewards on Intrinsic Motivation

Edward L. Deci University of Rochester

Richard Koestner McGill University

Richard M. Ryan University of Rochester

A meta-analysis of 128 studies examined the effects of extrinsic rewards on intrinsic motivation. As predicted, engagement-contingent, completion-contingent, and performance-contingent rewards significantly undermined free-choice intrinsic motivation (d = -0.40, -0.36, and -0.28, respectively), as did





Red = Less likely to repeat behavior
Green = More likely to repeat behavior
Black = Neutral



Nonprofit's Brand

What people think-about the organization.



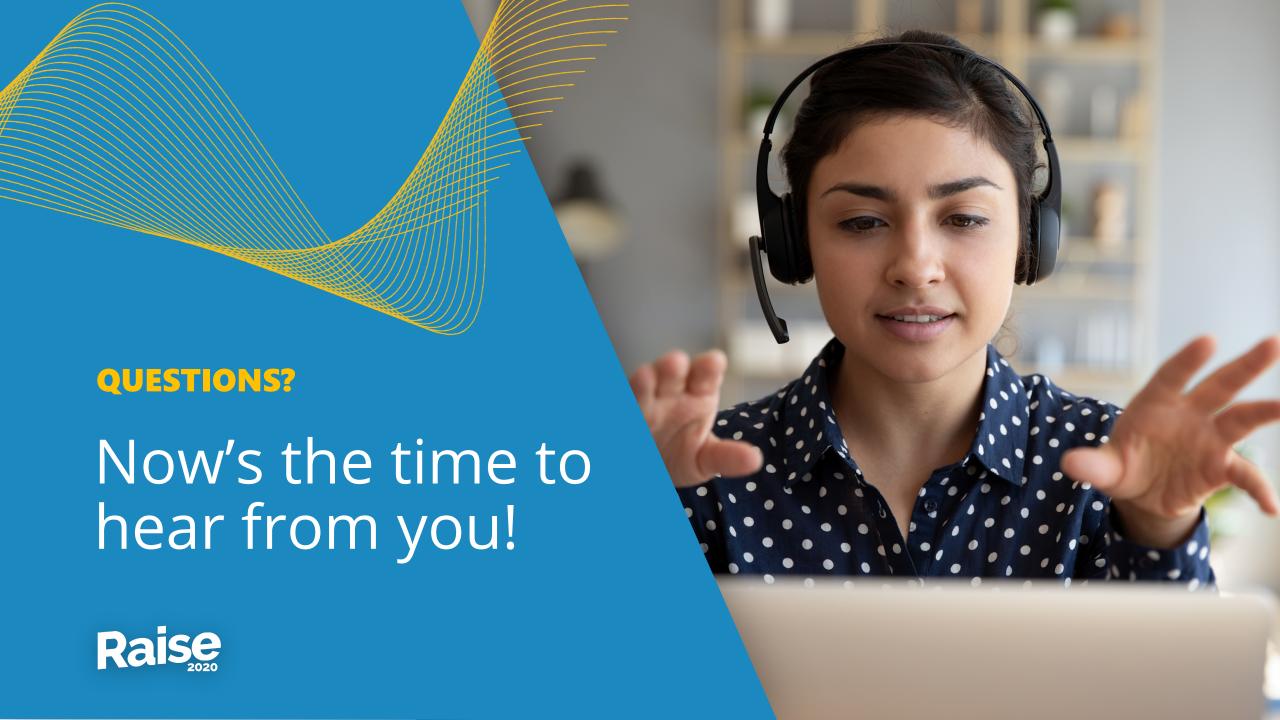
Nonprofit's Brand

What people think feel about the organization.









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