

# Why Should I Give to You?

4 Keys to Answering Your Donors' Most Fundamental Question

NATHAN HILL NextAfter

# Which will get a greater response?





# A Homepage Ad

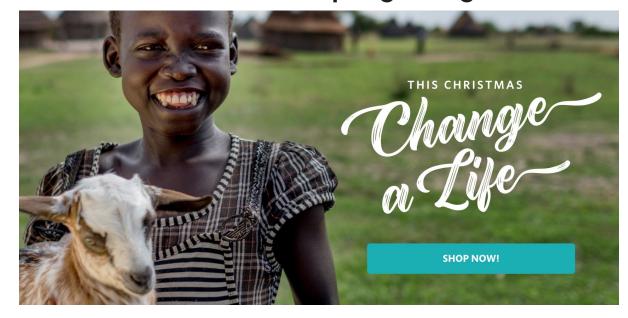




#### Headline & Copy



#### Branded Campaign Tagline







## An Email





#### Succinct Email Appeal

Hi Kelly,

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- Kelly

P.S. If you're not able to give this holiday season, would you <u>click here</u> so I know not to send you any more donation emails this month?

#### Kelly Espy

Fundraising Campaign Manager

www.CaringBridge.org | 2750 Blue Water Road, Suite 275, Eagan, MN 55121



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While Courtney worried about her future, her family stepped up to take care of the present. Courtney's family took care of her three boys, made sure the house was full of food and even accompanied Courtney to doctors' offices to take notes about her treatment

"I knew my kids were always somewhere safe, with someone who loved them," Courtney said. "It took such a load off my mind."

Courtney made a choice about the kind of example she wanted to set for her boys. She decided to face her health journey with optimism and positivity, and she shared that attitude with everyone who read her CaringBridge Journal, which allowed Courtney's extended circle to shore up the family's new routines and share wisdom, encouragement and experiences with cancer.

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# A Donation Page





#### Headline & Form



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select Donation Amount				charitable organization, and contributions at tax-deductible to the fullest extent allowed by
\$35	\$50	\$100	\$250	law.  If you would like to donate by mail, please ser
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#### Headline, Long Text, & Form



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#### Getting the unbiased truth

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But we must rely on the people we serve. We depend on the support of individuals like you.

You can keep Illinois Policy as your source of unbiased news by making a gift today.

#### Select Donation Amount

\$35	\$50	\$100	\$250
Other A	mount		

#### Donor Information

Cardholders Name	
Address	Address 2
City	
Illinois	Zip
Email	
Phone	

#### Payment Information

visa, masterca	rd or American Expr	ess number
Month	Year	Security Code





## What's the difference?







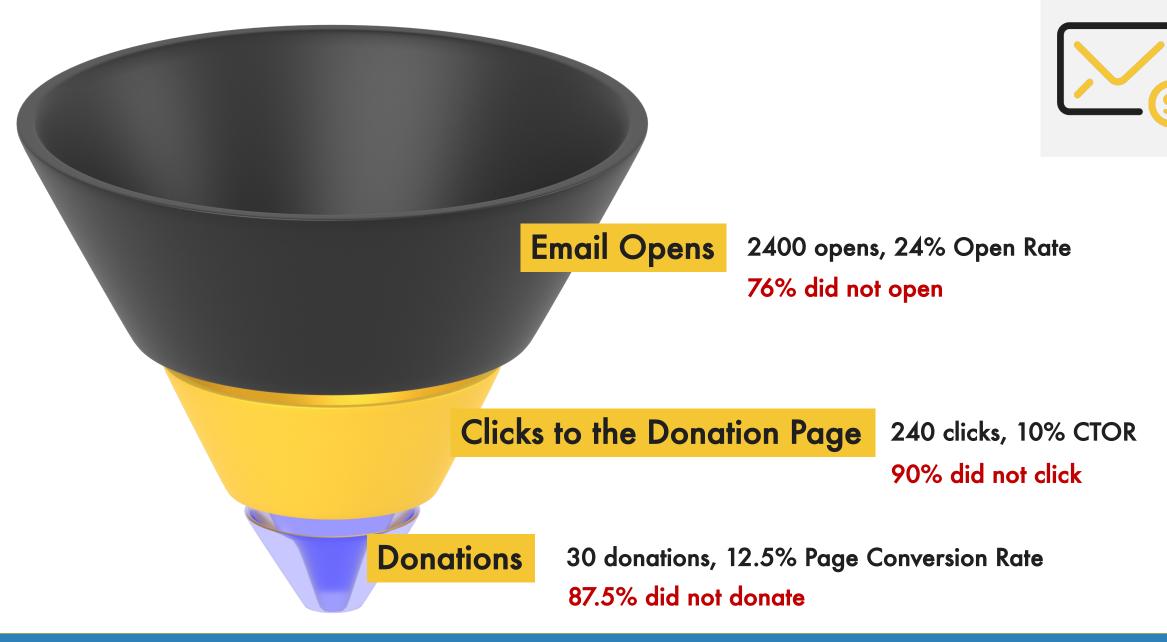
The

# Donor

**Funnel** 











# The average donation page converts 21% of visitors.

- M+R Benchmarks



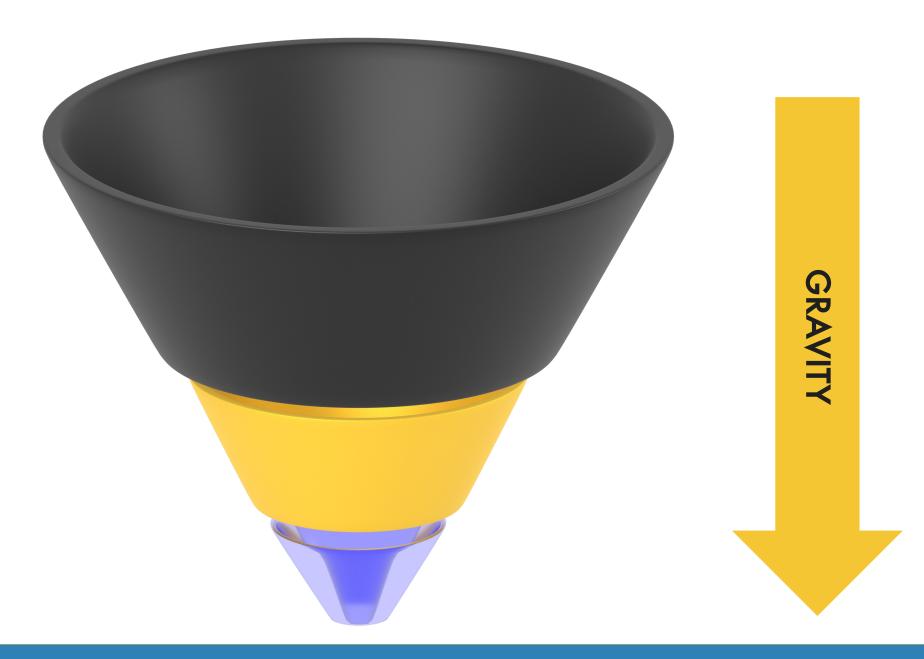


# The average donation page fails 79% of potential donors.

- M+R Benchmarks

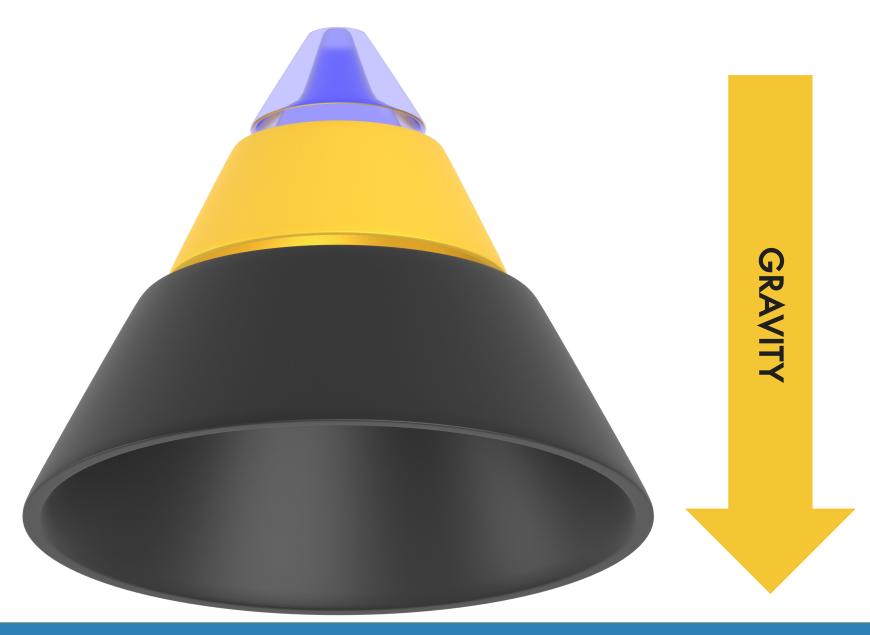


















The

# Donor

Mountain







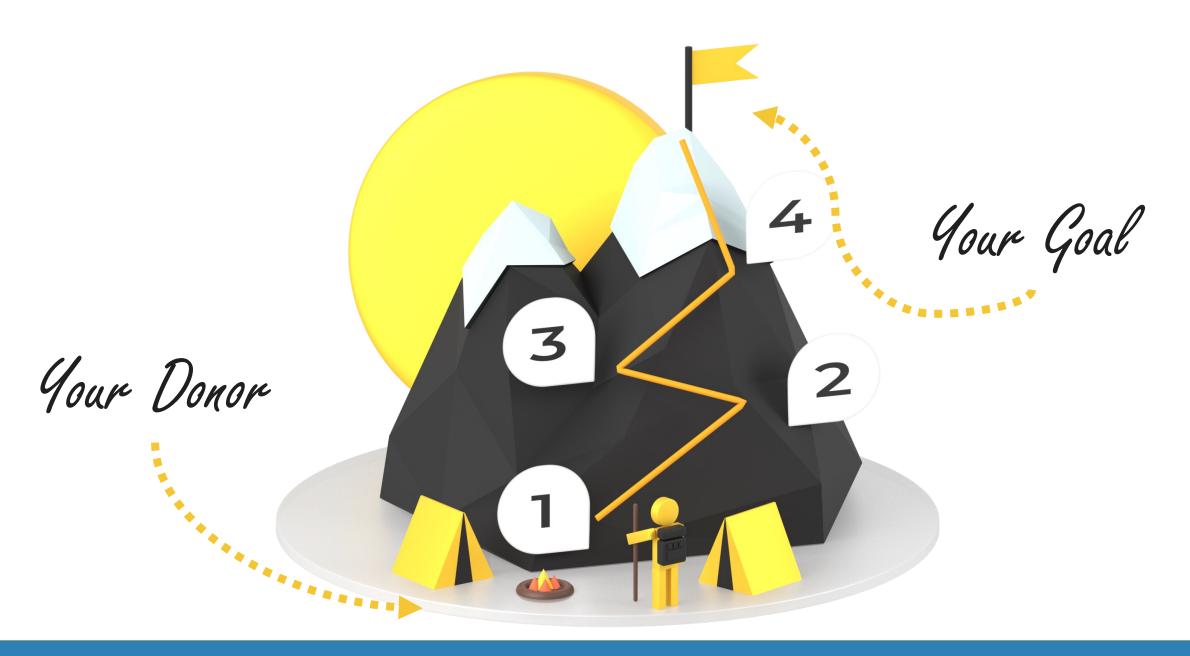






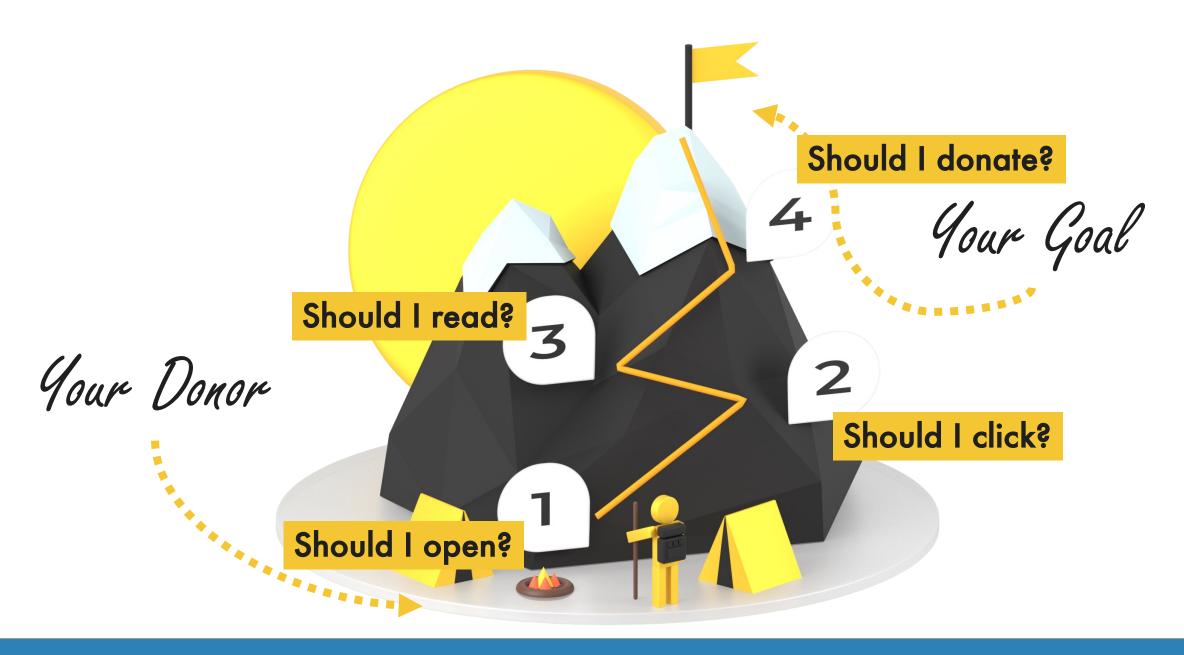


















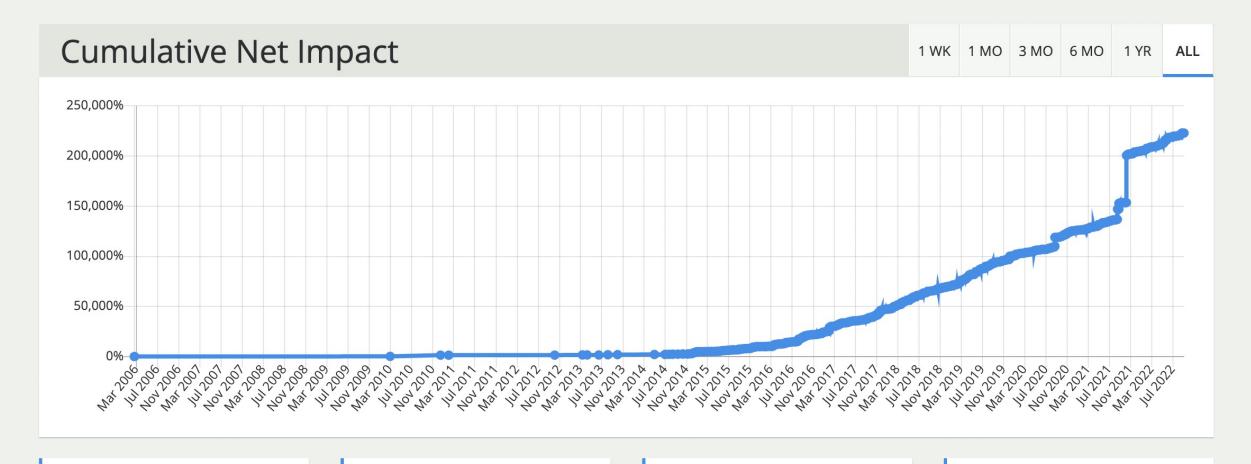


# We help nonprofits grow their digital fundraising.

Research Lab. Digital-First Agency. Training Institute.







TOTAL SAMPLES

590,033,604

**TOTAL CONVERSIONS** 

16,420,960

**TOTAL RECORDED** 

3,823

**CUMULATIVE NET IMPACT** 

222,904.2%

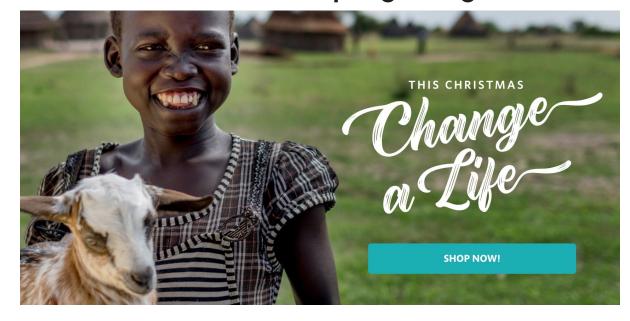




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Illinois Policy Institut

190 S. LaSalle St.

Chicago, IL 60603

Illinois Policy Institute does not accept government funding.



Security Code





# What is a value proposition?





# Mhat is a value proposition?





### A value proposition is not...



## Your mission statement

#### Sierra Club

To explore, enjoy and protect the planet. To practice and promote the responsible use of the earth's ecosystems and resources; to educate and enlist humanity to protect and restore the quality of the natural and human environment; and to use all lawful means to carry out those objectives.





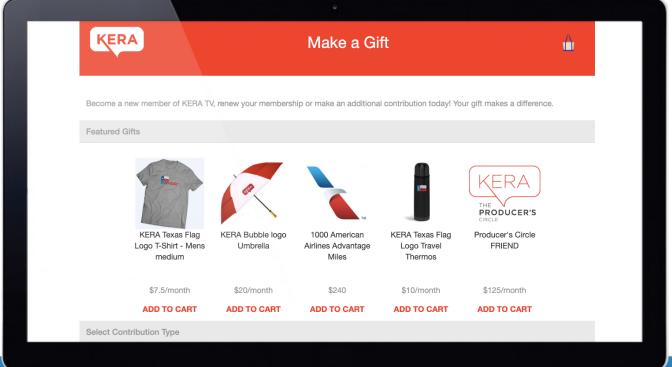
### A value proposition is not...



### Your mission statement



An incentive







## VALUE PROPOSITION:

An answer to one critical question:

"If I am your ideal donor, why should I give to you rather than some other organization (or at all)?"





# Activity

Write out the answer to this question:

"If I am your ideal supporter, why should I donate to you rather than another organization (or at all)?"

If I am your ideal supporter, why should I donate to you rather than another organization (or at all)?

1

You need to be able to answer the question in the mind of the donor. Everything must be framed in the mind of the person you are trying to reach.





If I am your ideal supporter, why should I donate to you rather than another organization (or at all)?

2

A value proposition is the conclusion to the question in a donor's mind. It's the answer to a <u>why</u> question – not a what, when, or how question.





If I am your ideal supporter, why should I donate to you rather than another organization (or at all)?

3

Even though we are not trying to compete, donors will use comparison to come to their own conclusion. This requires you to differentiate and assist them in the process.





If I am your ideal supporter, why should I donate to you rather than another organization (or at all)?

4

Just as people come online to get, not to give, our reason/conclusion must be strong enough to inspire action against the distraction of life as a whole.





# Adding to the question

If I am your ideal supporter, why should I [desired action] rather than [alternative action]?

5

The value proposition question doesn't just occur at the time of donation, it occurs every step up the mountain.





# 4 Elements of an Effective Value Proposition





#1

# Appeal

How badly do I want it?



### Treatment 1



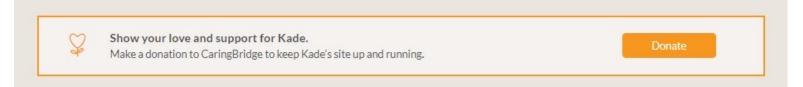
Reverse Order

### **Treatment 2**



Impact of the site

### **Treatment 3**



**Emotional appeal** 







### Treatment 1



Kade's CaringBridge site is supported by generous donors like you. Make a donation to CaringBridge in honor of Kade



### Treatment 2



Help Kade stay connected to family and friends.

Make a donation to CaringBridge to keep Kade's site up and running.



Impact of the site

### **Treatment 3**



Show your love and support for Kade.

Make a donation to CaringBridge to keep Kade's site up and running.









### Treatment 1



O Reverse Order Treatment No Difference in Clicks





Impact of the site

### Treatment 3





Emotional appeal





#2

# Exclusivity

Can I get this somewhere (or anywhere) else?

### General Ask

## Make a WonderFull Tribute Donation Honor Deborah with a Tribute donation and help CaringBridge connect people with love and support when they need it most. Add a message to your Tribute donation 255 characters remaining I'll Help Now

### Personalized Ask

# Honor Deborah with Your Tribute Donation

Make a gift to CaringBridge in honor of Deborah to make sure that the website that brings them joy on a daily basis stays up and running this holiday season.



Add a message to your Tribute donation



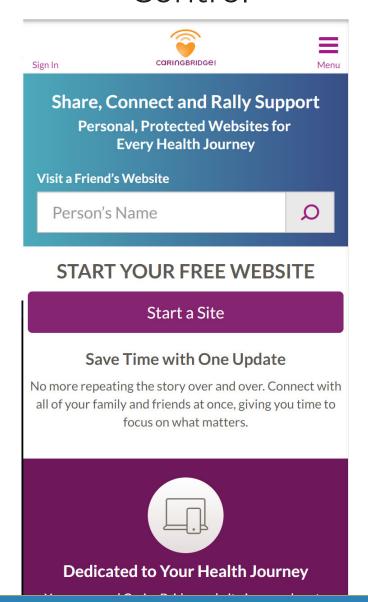




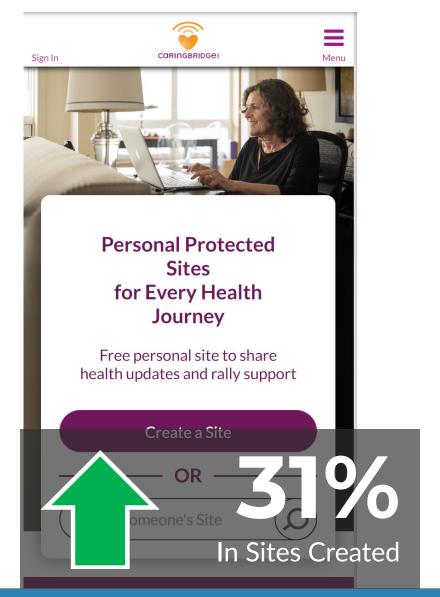
#3

# Clarity

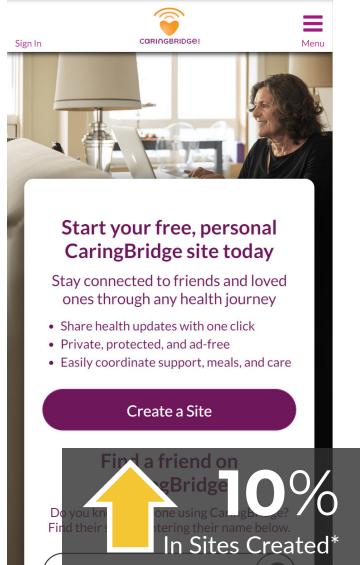
How quickly and easily do I understand it?



### Short Text - Card



### Long Text - Card





#4

# Credibility

Do I believe what you're claiming is true?

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I don't want

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Kelly Espy Fundraising Ca www.CaringBr

CARIN

- Let me tell you what your gift will do...
- Courtney was diagnosed with breast cancer...
- Her family stepped up to take of the present...
- "I knew my kids were always somewhere safe..."
- She decided to face her health journey with optimism...she shared that attitude with everyone reading her CaringBridge journal.
- "People who don't have support...have a harder time making it through."

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# Scoring your own value proposition.





# APPEAL How badly do I want this?

No Interest
Possible Interest
High Interest





# EXCLUSIVITY Where else can I get this?







# CLARITY How well do I understand it?







# CREDIBILITY How much do I believe & trust you?







# Value Proposition Examples

\*PSA: This organization is actively running testing and experimentation.







Vulnerable children need you more than ever.

Right now, children are living through a global pandemic against the backdrop of hunger, conflict and natural disasters. Your gift today can help make change that protects the lives of children, families and their communities.

- \$50 can provide enough food to keep 3 children from going hungry for a month
- \$150 can wrap 30 warm, cozy blankets around children affected by conflict
- \$300 can provide 150 face masks to refugee health workers on the front lines

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- \$150 can wrap 30 warm, cozy blankets around children affected by conflict
- \$300 can provide 150 face masks to refugee health workers on the front lines

Join us today and make change for children.



APPEAL How badly do I want this?





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EXCLUSIVITY
Where else can I
get this?





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CLARITY
How well do I
understand it?





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CREDIBILITY
How much do I
believe & trust
you?



# Activity for later...

Pull up your main donation page and ask this question:

"If I am your ideal donor, why should I give to you rather than another organization (or at all)?"

Appeal • Clarity • Exclusivity • Credibility

# Why Should I Give to You?

Get free access to the course for 30 days at

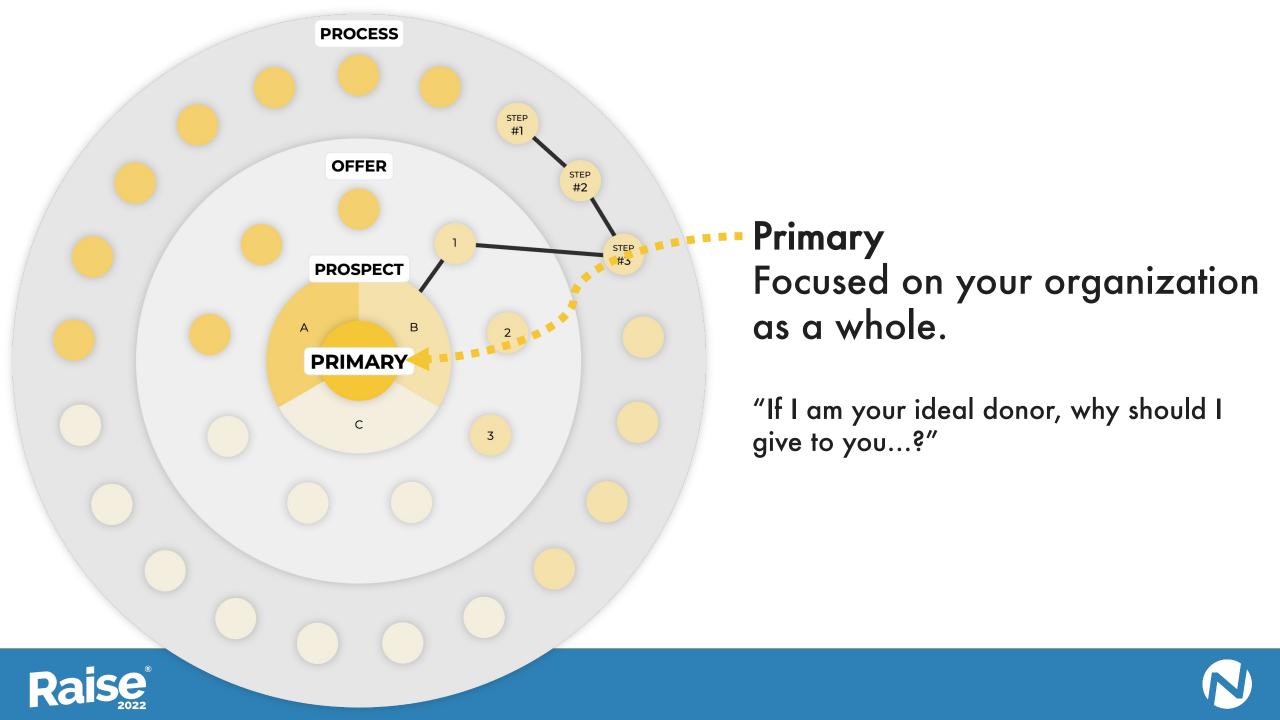


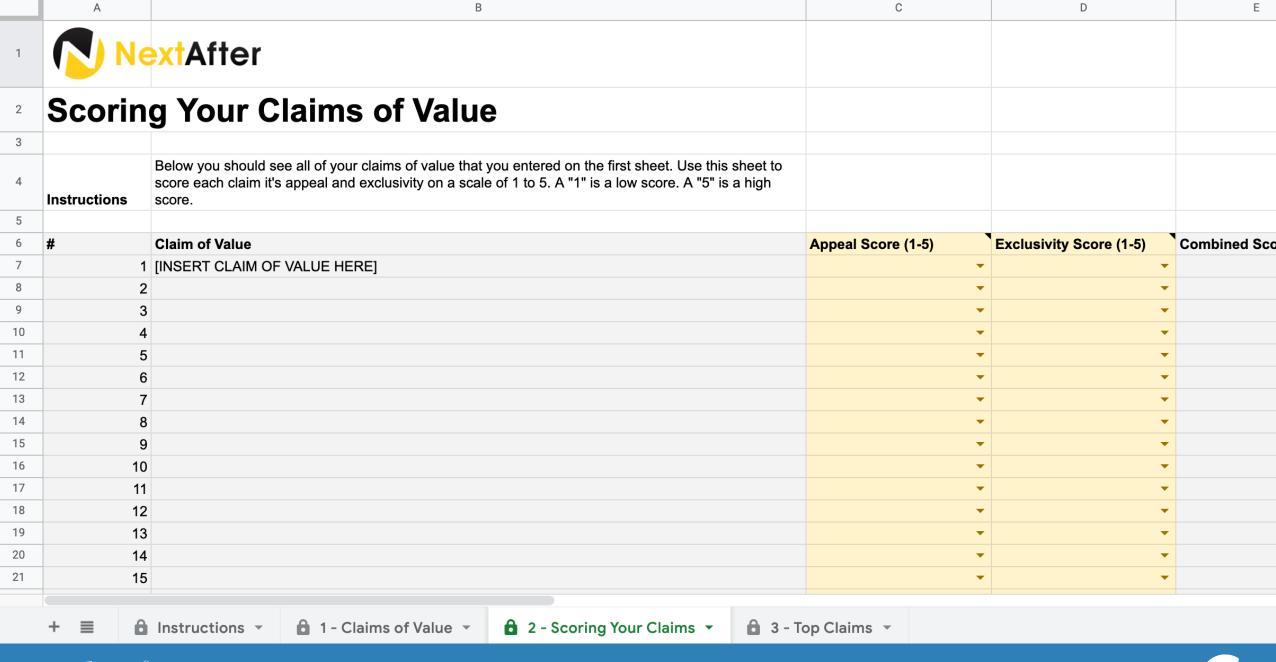


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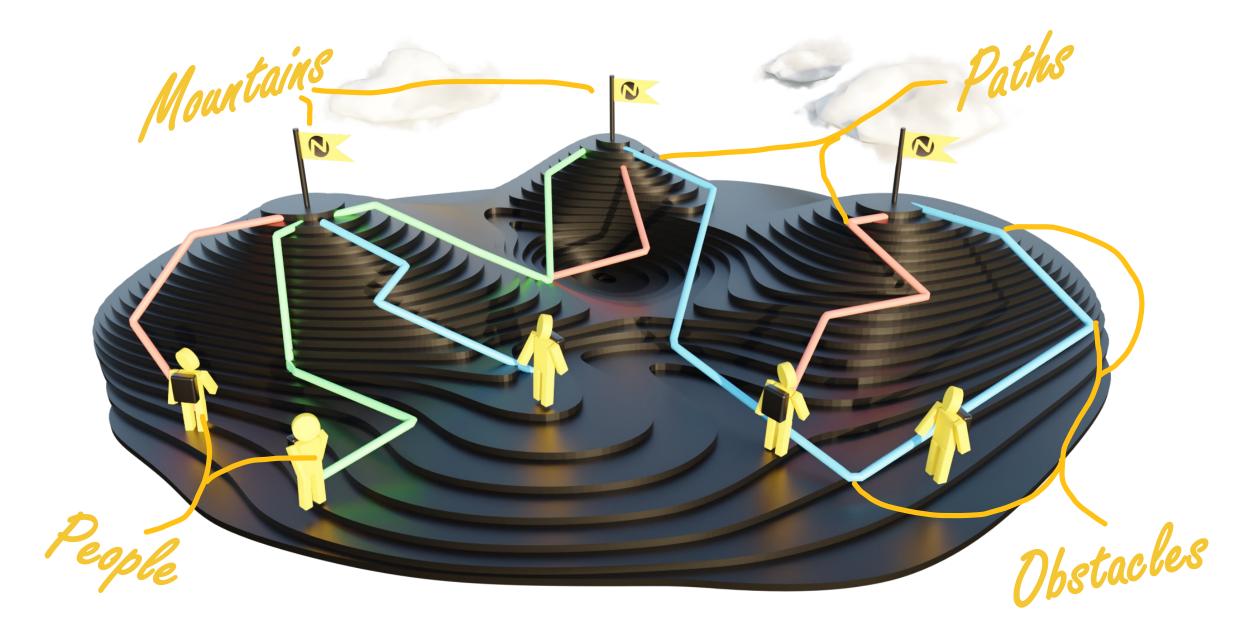
















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# Why Should Give to You?

4 Keys to Answering Your Donors'
Most Fundamental Question



