

Create Netflix Worthy Recurring Revenue for Your Nonprofit

Danielle Snelson The Profitable Nonprofit Event



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Welcome



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Agenda

- 1. The biggest lesson of 2020
- 2. Overview of recurring revenue
- 3. Creating content that works
- 4. Did email die?
- 5. Interactive Activity



The Biggest Lessons of 2020

Multiple Lines of Revenue

As we watched events pivot quickly to virtual in 2020... and some nothing at all.

We quickly learned how much we rely on live events as a major source of revenue...

What we learned is how we need more diversity in our revenue streams.





Recurring Revenue

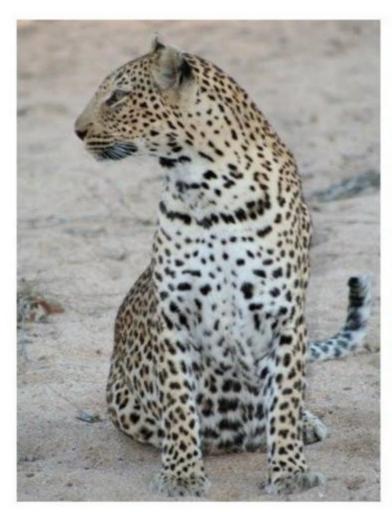
- One of the great things about recurring revenue is it ability to enhance our live and virtual events.
- It allows us the opportunity to provide continuous communication | updates | get feedback
- Enhances digital fundraising campaigns and primes donors to give all year vs. one-time events or end of year giving.

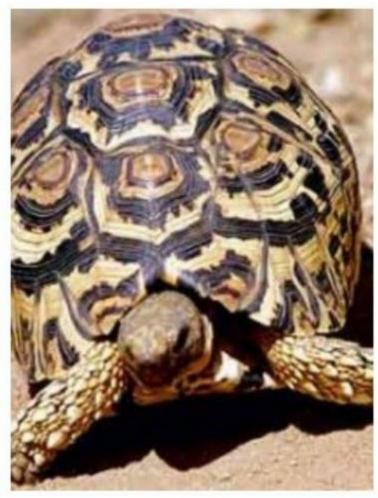
Hosting Fundraising Events
Fundraising Campaigns
Relationship Building





Big Five: Leopard





Little Five: Leopard Tortoise Big Five: Black/White Rhino





Little Five: Rhino Beetle

Overview of Recurring Revenue

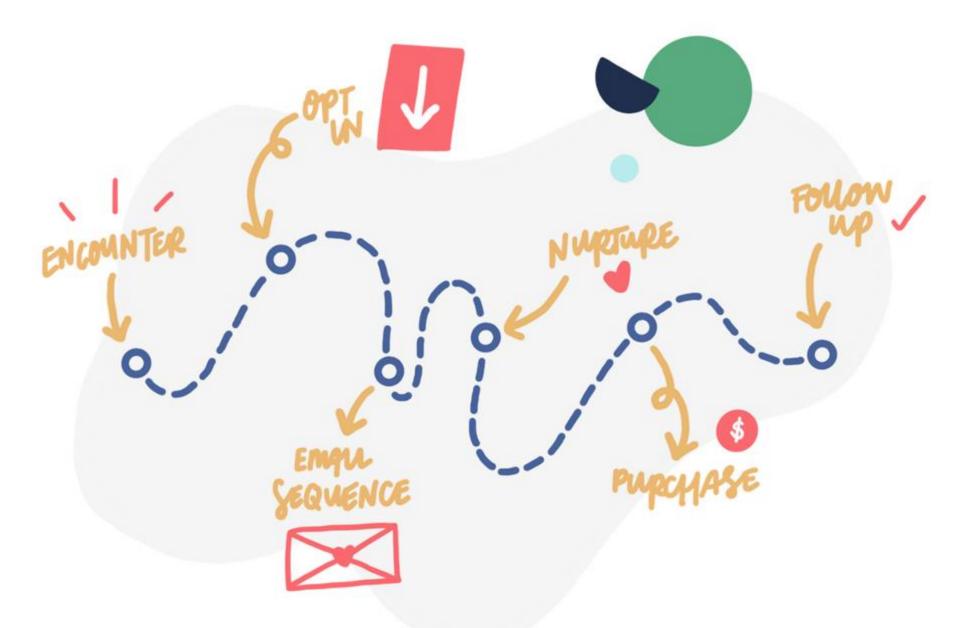
How it all works

Let's talk about the how recurring revenue functions and the tools needed for a successful recurring revenue program.

Landing Pages – Email – Automation – Payment processing









How it all works together



Welcome sequence



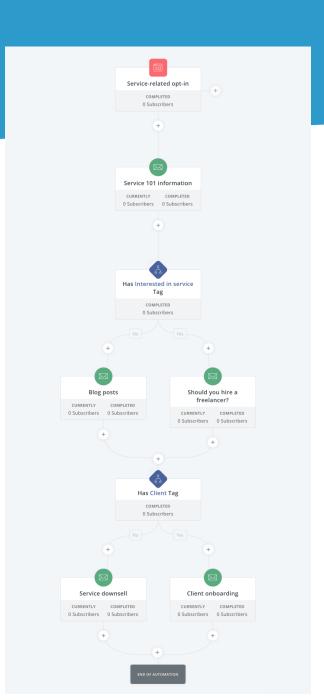


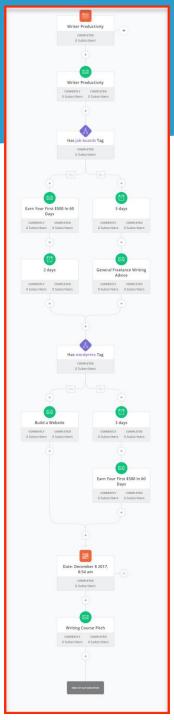
NURTURE SEQUENCE

- Who Are You?
- What Do you Do?
- How Do You Do It?
- How have You Learned it?
- Who Supports you?
- How They Can be a part of it

AUTOMATION

- Keeping the relationship
- Set up functional automations for various communication
- Tagging keeps things organized







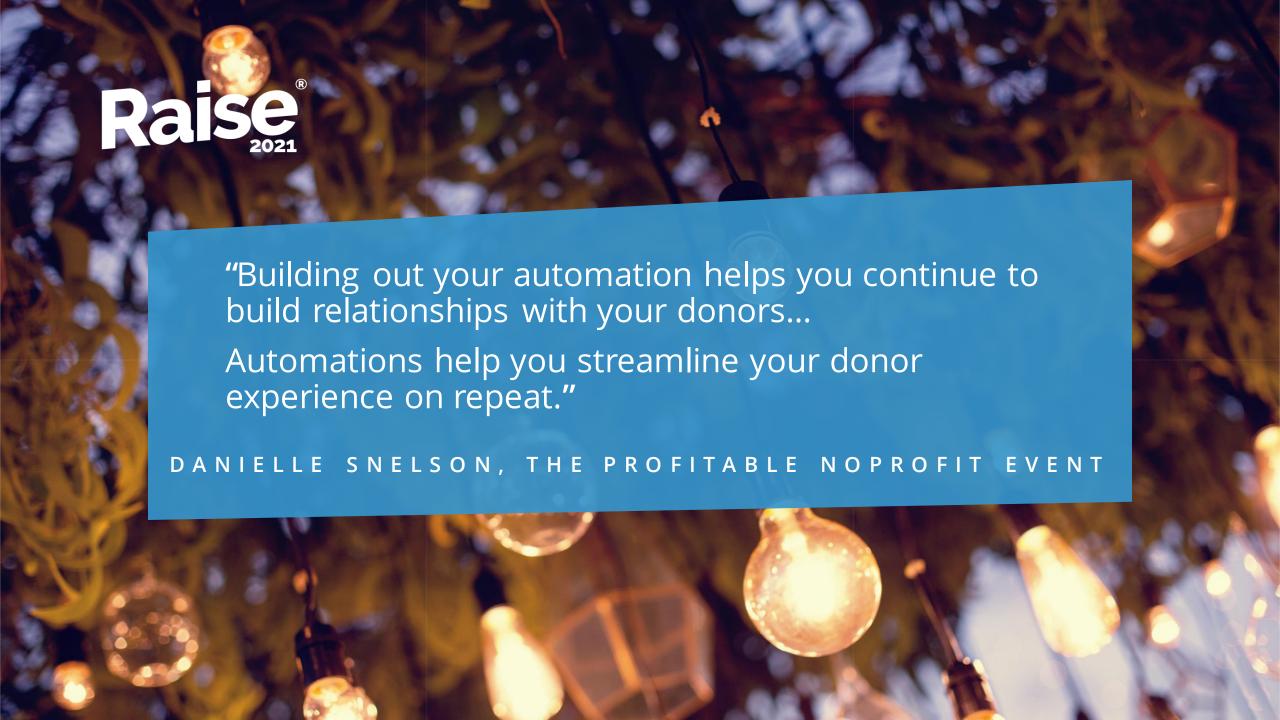


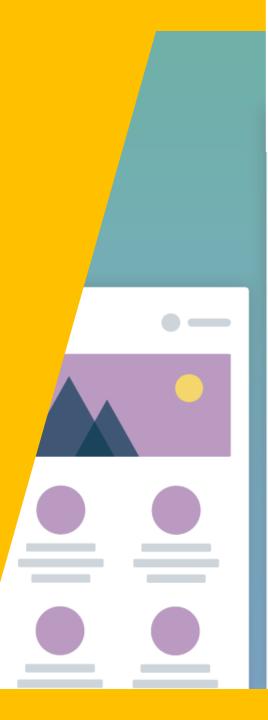
Digital Automation

In order to exponentially grow, you must automate as much as possible, while keeping things ...

- Personal
- Relevant
- Tell stories your audience will care about
- Share insightful tips
- Give them an opportunity to join the conversation







Creating Content That Works



Don't send another ask without this...



OR people get so many emails they won't read mine....

Your personal limiting beliefs go against all the data that points to email is alive and well and your email list is your most important asset.





Did email die?

- The people on your list signed up because they want to get updates from you.
- Permission based marketing makes email marketing such and effective strategy to reach your donors.

- 3x higher conversion rates than social media
- You don't own your social media audience
- Email allows you to promote and communicate to different audiences



What to write

Nurture Sequence

When you share who you are upfront, you're not leaving your new donor to figure out who you are and what you stand for.

Create a relationship from the beginning and set up your future donor experience on auto pilot.





What to write

Recurring Donor Sequence

Once someone becomes a recurring donor, they need different communication.

Set this up in a sequence so every new donor gets the same information and experience.

Share stories of updates and success stories at least monthly.





What to write

Social Media

Allow email to direct your social media content.

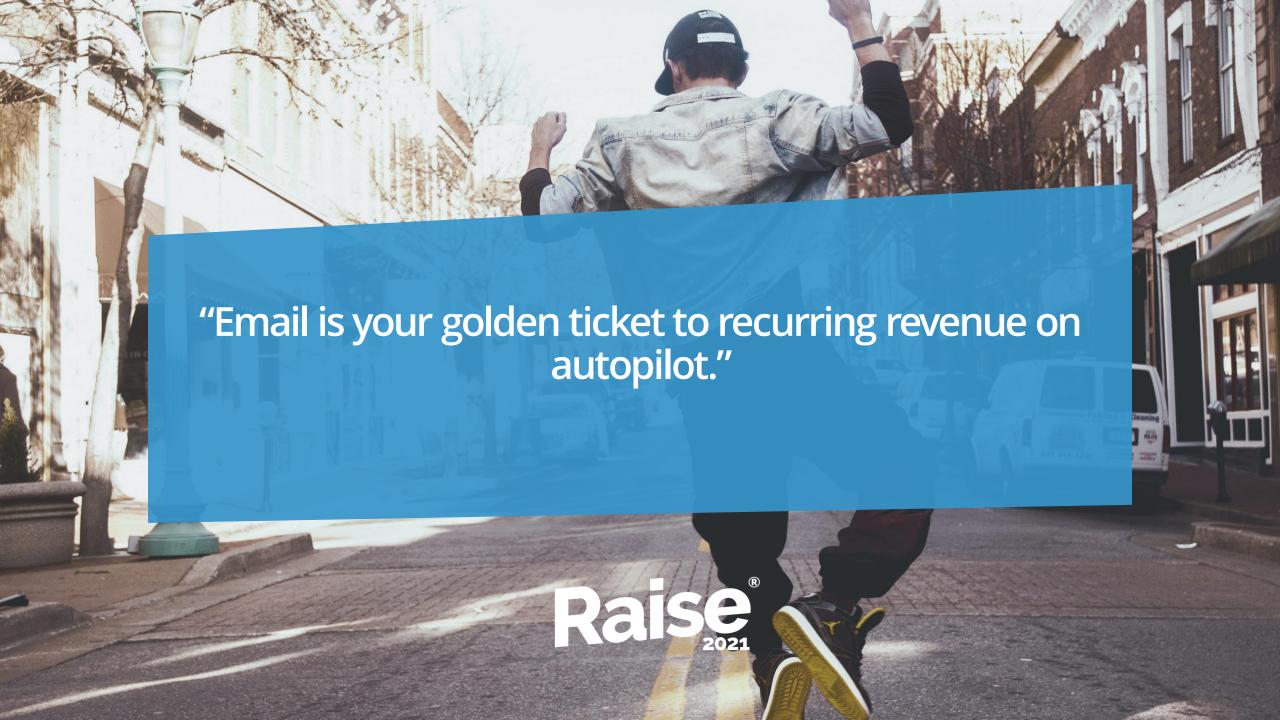
Create your stories first then build out your social media content.

Creating consistent messaging allows your donors to hear the same thing over and over again... and that's a good thing.

Stagger FB and Instagram by 3 months to create a content waterfall effect without constantly creating new content.









QUESTIONS?

Now's my time to hear from you!



Interactive Activity

Raise

Let's Connect



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